1	BEFORE THE								
2	ILLINOIS COMMERCE COMMISSION								
3	IN THE MATTER OF:								
4	NEW LANDING UTILITY, INC. )								
5	Proposed general increase )								
6	in water and sewer rates )								
7	Chicago, Illinois								
8	April 5, 2005								
9	BEFORE:								
10	MR. IAN BRODSKY, Administrative Law Judge								
11	APPEARANCES:								
12	MS. AMY MURAN-FELTON 110 South Euclid Avenue								
13	Oak Park, Illinois 60302								
14	appearing for applicant, New Landing Utility, Inc.;								
15	MR. RALPH LOWE								
16	407 West Galena Boulevard Aurora, Illinois 60507-1625								
17	appearing for Lost Nation Property Owners Association;								
18	MS. CARLA SCARSELLA and								
19	MS. JAN VON QUALEN  160 North LaSalle Street								
20	Chicago, Illinois  appearing for Staff of the								
21	Illinois Commerce Commission								

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1 APPEARANCES (continued):
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       MS. SUSAN SATTER and
       MR. RISHI GARG
       100 West Randolph Street
       Chicago, Illinois
            appearing for People of the
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            State of Illinois.
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19 SULLIVAN REPORTING COMPANY, by
   Patricia Wesley, CSR, RPR
20 License No. 084-002170
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Τ			Τ	NDEX		
2	Witnesses	Direct	Cross	Redirect	Recross	Exmnr
3	ROCHELLE PHIPPS	473	476			
4			480			
5	CHERI HARDEN	502	506			
6		502	500			
7	WILLIAM D. MARR	511	514 515			
8	MIIOMA C		524	528		
9	THOMAS GRIFFIN	537	542 569	587		
10	SCOTT A. STRUCK	588	593			
11	DAVID J.		594			
12	EFFRON	597	600			
13	BRETT	604	607			
14	HANSON	004		624		
15	DENNIS			622	4.0	
16	CONNOR	626	629	639 6	4 0	
17						
18						
19						
20						
21						
22						

1		E	X	Η	I	В	I	Т	S		
2	ICC STAFF									IN	EVIDENCE
3	Nos. 3.0										475 505
4	4.0-R 8.0										505
5	12.0										505 514
6	9.0 2.0-R										514 541
7	7.0 11.0										541 541
8	1.0-R 6.0										591 591
9	10.0										591
10	AG Nos. 1										600
11	2 3										606 629
12	NLU										
13	No. 3										618
14											
15											
16											
17											
18											
19											
20											
21											

- 1 JUDGE BRODSKY: Let's go on the record and now
- 2 call case 04-0610. This is New Landing Utility,
- 3 Inc. It's the rate case day two of the trial, if I
- 4 may have appearances for the record, please.
- 5 MR. GARG: Representing the People of the State
- 6 of Illinois, Rishi Garg and Susan Satter from the
- 7 Office of Attorney General, Lisa Madigan, 100 West
- 8 Randolph, Floor 11, Chicago, Illinois, 60601.
- 9 MR. LOWE: Ralph Lowe representing the Lost
- 10 Nation Property Owners Association, 407 West Galena
- 11 Boulevard, Aurora, Illinois.
- 12 MS. MURAN-FELTON: Amy Muran-Felton on behalf of
- 13 New Landing Utility, 110 South New Lake, Oak Park,
- 14 Illinois, 60302.
- 15 MS. SCARSELLA: Carla Scarsella and Jan
- 16 Von Qualen appearing on behalf of the Staff of the
- 17 Illinois Commerce Commission, 160 North LaSalle
- 18 Street, Suite C-800, Chicago, Illinois, 60601.
- 19 JUDGE BRODSKY: Okay. Thank you. Welcome back,
- 20 everyone, for day two. Just as we begin,
- 21 unfortunately one of the challenges in this room
- 22 today is that we have no microphones, so I'm going

- 1 to ask everyone to speak up so that the sound
- 2 doesn't get lost.
- With that, is staff ready to proceed
- 4 with its first witness today?
- 5 MS. SCARSELLA: Yes, we are. Staff would like to
- 6 call witness Rochelle Phipps.
- 7 (Witness sworn.)
- 8 ROCHELLE PHIPPS,
- 9 called as a witness herein, having been first duly
- 10 sworn, was examined, and testified as follows:
- 11 DIRECT EXAMINATION
- 12 BY
- MS. SCARSELLA:
- Q. Ms. Phipps, would you please state your full
- 15 name for the record.
- 16 A. My name is Rochelle, R-o-c-h-e-l-l-e,
- 17 Phipps, P-h-i-p-p-s.
- 18 Q. Whose your employer and what is your
- 19 business address?
- 20 A. I'm employed by the Illinois Commerce
- 21 Commission, 527 East Capitol Avenue, Springfield,
- 22 Illinois, 62701.

- 1 Q. What is your position at the Illinois
- 2 Commerce Commission?
- 3 A. I'm a senior financial analyst in the
- 4 Finance Department of the Financial Analysis
- 5 Division.
- 6 Q. Did you prepare a written -- did you prepare
- 7 exhibits for submittal in this proceeding?
- 8 A. Yes, I did.
- 9 Q. Do you have before you a document which has
- 10 been marked for identification as ICC Staff Exhibit
- 11 3.0, which consists of 37 pages, including one cover
- 12 page, a table of contents, 29 typewritten pages, and
- 13 6 pages of schedules and is it entitled "The Revised
- 14 Direct Testimony, " which is -- excuse me -- which is
- 15 entitled the "Direct Testimony of Ms. Phipps?"
- 16 A. Yes, I do.
- 17 Q. Did you prepare that document for
- 18 presentation in this matter?
- 19 A. Yes, I did.
- 20 MS. SCARSELLA: I would like to note for the
- 21 record that this is the same document that was filed
- 22 via e-Docket on January 21, 2005.

- 1 MS. SCARSELLA: Q. Do you have any additions or
- 2 corrections to make to ICC Staff Exhibit 3.0?
- 3 A. No, I do not.
- 4 O. Is the information contained in ICC Staff
- 5 3.0 true and correct to the best of your knowledge?
- 6 A. Yes, it is.
- 7 Q. If I were to ask you the same questions set
- 8 forth in ICC Staff Exhibit 3.0, would your responses
- 9 be the same today?
- 10 A. Yes, they would.
- 11 MS. SCARSELLA: Your Honor, I move for admission
- 12 into evidence of ICC Staff 3.0.
- 13 JUDGE BRODSKY: Any objections?
- MS. MURAN-FELTON: None from the company.
- 15 MR. LOWE: No objection.
- 16 JUDGE BRODSKY: Okay. Then Exhibit 3.0 is
- 17 admitted subject to cross-examination.
- 18 (Whereupon, ICC Staff
- Exhibit No. 3.0 was
- 20 received in evidence.)
- 21 MS. SCARSELLA: Ms. Phipps is available for
- 22 cross-examination.

- 1 JUDGE BRODSKY: Okay. Does the company wish to
- 2 begin?
- 3 MS. MURAN-FELTON: Yes, I will.
- 4 CROSS EXAMINATION
- 5 BY
- MS. MURAN-FELTON:
- 7 Q. Good morning, Ms. Phipps.
- 8 JUDGE BRODSKY: Proceed.
- 9 MS. MURAN-FELTON: Thank you.
- 10 MS. MURAN-FELTON: Q. You propose as
- 11 a reasonable -- what you believe is a reasonable
- 12 rate of return of 8.38, is that correct?
- 13 A. That's correct.
- 14 Q. Schedule 3.1 of your testimony?
- 15 A. Yes, 8.38 percent.
- 16 Q. And do you recall seeing the capital
- 17 structure that was set by the Illinois Commerce
- 18 Commission for this company in Docket 79-0673 and
- 19 Docket 79-0679?
- 20 A. I don't recall what the capital structure
- 21 was in that case.
- 22 Q. If I were to show it to you -- this is the

- 1 order from the Commerce Commission and that's the
- 2 schedule that sets forth the capital structure for
- 3 the company in that docket -- in the 1979 docket.
- 4 (Document tendered.)
- 5 A. Okay. I see.
- 6 Q. Isn't it true that in that case and those
- 7 dockets that the Commerce Commission set the capital
- 8 structure for the company at \$170,534 of debt and
- 9 900,000 of equity?
- 10 A. Well, I don't agree with that. There is
- 11 900,000 in common equity, however, there is a
- 12 surplus -- an earned surplus of negative \$155,510
- 13 (sic), so I believe the common equity balance is
- 14 actually \$744,490 and I believe that the debt total
- 15 \$300,000 because there's the mortgage note for
- 16 \$170,534 and there was also advances from associated
- 17 companies for \$129,000.
- 18 O. What interest is owed on the advances?
- 19 A. I don't know what the interest rate is on
- 20 advances from the associated companies. I have
- 21 requested that information and the company wasn't
- 22 able to provide that.

- 1 O. The order doesn't allow that, does it?
- 2 A. I don't know if the order allows it.
- 3 MS. SCARSELLA: Objection; relevance as to how is
- 4 this pertinent to the rate of capital that
- 5 Ms. Phipps has computed.
- 6 MS. MURAN-FELTON: Well, it is relevant because
- 7 the capital structure in this matter is at issue.
- 8 JUDGE BRODSKY: I'll allow the question.
- 9 THE WITNESS: I don't know what the interest rate
- 10 is on advances from associated companies, but I know
- 11 that in the December 31, 2003 annual report -- I
- 12 don't know what the interest rate is on advances for
- 13 associated companies, but I know that the remaining
- 14 balance for those advances from associated
- 15 companies, which is just over \$80,000, is reflected
- 16 in the long-term debt portion of the company's
- 17 balance sheet as of December 31, 2003, so I consider
- 18 that long-term debt.
- 19 MS. MURAN-FELTON: Q. If there's no interest
- 20 allowed, how can you calculate that in the overall
- 21 capital structure?
- 22 A. Well, ultimately from my cost of capital

- 1 recommendation, I used a hypothetical capital
- 2 structure, so it didn't really reflect the advances
- 3 from associated companies.
- 4 Q. So if you were to use the order from Docket
- 5 79-0673 and 79-0679 as a hypothetical capital
- 6 structure in this case, you could use just the debt
- 7 of \$170,534 on the equity of 900,000 for a total of
- 8 \$1,070,594 (sic) of debt equity?
- 9 A. Will you repeat the question, please.
- 10 Q. I'm sorry. Using your hypothetical, could
- 11 you use this as a hypothetical capital structure and
- 12 using this hypothetical capital structure of
- 13 \$170,534 of debt and \$900,000 of equity, would your
- 14 total debt in equity be \$1,070,594?
- 15 A. Hypothetically speaking, if I used a
- 16 \$900,000 common equity balance and \$170,534
- 17 long-term debt balance, I would have an 84 percent
- 18 equity ratio.
- 19 Q. If the ratio does change, the overall rate
- 20 of return would change? If for some reason the
- 21 ratio that you calculated in your testimony changed,
- 22 the overall rate of return will change?

- 1 A. All else equal that their capital structure
- 2 ratios changed, therefore, the cost of capital will
- 3 change.
- 4 Q. And you used a hypothetical capital
- 5 structure --
- 6 A. Yes.
- 7 Q. -- in your testimony? Okay.
- 8 MS. MURAN-FELTON: Thank you. I don't have any
- 9 other questions.
- 10 JUDGE BRODSKY: The intervenors --
- 11 MS. SATTER: Yes.
- 12 JUDGE BRODSKY: -- do you have any questions?
- MR. LOWE: No questions.
- 14 MS. SATTER: Okay. Thank you.
- 15 CROSS EXAMINATION
- 16 BY
- 17 MS. SATTER:
- 18 Q. Good morning.
- 19 A. Good morning.
- 20 Q. My name is Susan Satter. I'm with the
- 21 Office of the Attorney General. I have just a
- 22 couple of questions for you about your testimony.

- 1 JUDGE BRODSKY: You know, I think both of you are
- 2 going to have to speak a little louder. This room
- 3 really swallows.
- 4 MS. SATTER: Q. You determined the return on
- 5 common equity that you believed is appropriate for
- 6 New Landing Utility; is that correct?
- 7 A. Yes, I did.
- 8 Q. And to determine the return on equity, you
- 9 analyzed certain publicly-traded companies; is that
- 10 correct?
- 11 A. That's correct.
- 12 Q. And you had two samples, a water sample and
- 13 a general utility sample, correct?
- 14 A. That's correct.
- 15 Q. And did both of those samples meet -- excuse
- 16 me. The water sample met two criteria you said in
- 17 your testimony and you have a sample of six
- 18 companies.
- 19 Were those all the companies that met
- 20 your two criteria or did you take some that met your
- 21 criteria?
- 22 A. The six companies composing my water sample

- 1 are all the companies that met the two criteria I
- 2 used to estimate New Landing's cost of capital --
- 3 the two scenarios I used to select my water sample.
- 4 Q. So that was the universe that you had
- 5 available to you?
- 6 A. That's correct.
- 7 Q. Okay. So you did not consider the size of
- 8 the company making up these publicly-traded
- 9 corporations in selecting your sample?
- 10 A. Just to select my sample, I did not consider
- 11 the size of these companies, but in es- -- or making
- 12 a recommendation as to New Landing's cost of
- 13 capital, I considered New Landing's size relative to
- 14 the size of these companies.
- 15 Q. So you did look at size of these companies
- 16 at some point in your analysis?
- 17 A. I didn't look at their size, specifically
- 18 the market capitalization, large market-traded
- 19 companies.
- 20 Q. Did you look at their operations, in other
- 21 words, Aqua America, Inc., do you know what their
- 22 operations consists of?

- 1 A. Well, Aqua America is primarily a water
- 2 utility. That was one of my criteria. My first
- 3 criteria was that I began with a list of all
- 4 domestic public corporations assigned to industry
- 5 number 4941 (sic), so primarily water companies.
- 6 Q. So we know that these are water companies?
- 7 A. That's correct.
- 8 Q. Okay. Now are you -- do you agree with me
- 9 that large public -- some large publicly-traded
- 10 water companies consist of several smaller water
- 11 utilities that are managed by a parent? Are you
- 12 aware of that kind of structure?
- 13 A. Yes, I am. For example, Aqua America is the
- 14 parent company of several other water operating
- 15 companies.
- 16 Q. Okay. And within their companies, do you
- 17 know how many are serving smaller communities?
- 18 A. No, I don't know that.
- 19 Q. Would you know that for Artisan Resources,
- 20 in other words, what portion of their operations
- 21 serve small communities?
- 22 A. No, I don't know that.

- 1 Q. And California Water Service Group same
- 2 answer?
- 3 A. I don't know.
- 4 Q. Would it be fair to say you don't know that
- 5 for any of the water companies in your sample?
- 6 A. It's fair to say I did not consider the
- 7 operating utilities. I considered the six companies
- 8 when estimating the cost of capital.
- 9 JUDGE BRODSKY: Could you continue to project.
- 10 THE WITNESS: Sure.
- 11 MS. SATTER: Q. So you don't know to what
- 12 extent these companies have small water company
- 13 operations within them?
- 14 A. No, I don't know the details of all the
- 15 operating companies. I relied on market data for
- 16 these six water utilities.
- 17 O. And that was not in the market data?
- 18 A. Not that I relied upon for my analysis.
- 19 Q. Now you relied on the DCF and CAP M methods
- 20 to determine the cost of common equity for your
- 21 sample group?
- 22 A. Yes, I did.

- 1 Q. And is it your belief that these two
- 2 analysis are well-established measures?
- 3 A. Yes, they are.
- 4 Q. And is it true that the Commerce Commission
- 5 has used these measures consistently for sometime?
- 6 A. As long as I've been at the Illinois
- 7 Commerce Commission, I have used the DCF and risk
- 8 premium model I believe.
- 9 Q. Now in looking at these publicly-held
- 10 companies, would you agree with me that the
- 11 management is separate from the owner, that is the
- 12 management is separate from the shareholders?
- 13 A. Yes, that's true. These are publicly-traded
- 14 companies, so the shareholders are public and they
- 15 all manage their water utility operations.
- 16 Q. Would you agree with me that management is
- 17 held to a standard to at least produce a return on
- 18 invested capital when a company is publicly-traded?
- 19 MS. MURAN-FELTON: I would object on the
- 20 expertise she would have in this area.
- 21 MS. SATTER: Well, her expertise is return on
- 22 capital and structure of corporations.

- 1 JUDGE BRODSKY: I'll allow the question.
- 2 MS. MURAN-FELTON: But not on management.
- 3 THE WITNESS: I know that investors demand a
- 4 return that is commisserate with the level of risk
- 5 with the company.
- 6 MS. SATTER: Q. If a -- if management were
- 7 producing a negative return, do you think their
- 8 shareholders would demand changes in the management?
- 9 MS. MURAN-FELTON: I object on the grounds of she
- 10 would be speculating as to what they would know.
- 11 JUDGE BRODSKY: Overruled. You may answer the
- 12 question.
- 13 THE WITNESS: I would agree with that because the
- 14 reason I use the hypothetical capital structure for
- 15 New Landing in part is a negative rate of return
- 16 requirement.
- JUDGE BRODSKY: I'm sorry?
- 18 THE WITNESS: A negative rate of return
- 19 requirement doesn't make any sense from a financial
- 20 standpoint.
- 21 MS. SATTER: Q. So in theory, the corporate
- 22 structure is setup so that shareholders discipline

- 1 management and demand certain performance from
- 2 management; is that correct?
- 3 A. I would agree that companies are accountable
- 4 to their public shareholders.
- 5 Q. Thank you.
- 6 Now you would agree with me that New
- 7 Landing Utility is not publicly-traded?
- 8 A. That's true.
- 9 Q. And in that -- in New Landing -- in New
- 10 Landing Utility's situation, management and
- 11 ownership are the same; is that correct? Are you
- 12 aware of that?
- 13 A. That's my understanding, yes.
- 14 Q. And under those circumstances, would you
- 15 agree with me that management and -- that management
- 16 and ownership are more closely linked? Strike that.
- 17 That wasn't the question.
- 18 Would you agree with me that if
- 19 management and ownership are the same the owners
- 20 have the opportunity to control management?
- 21 A. I would agree with that. They're the same
- 22 person.

- 1 O. So to the extent that -- that the owners
- 2 control management directly, the risk of
- 3 mismangement should be minimized, wouldn't you
- 4 agree, at least from the point of view of the
- 5 shareholder?
- 6 A. You are asking if the -- is it correct
- 7 that -- you are asking that if the owner is the
- 8 shareholder, then the owner would want to minimize
- 9 risk of mismanagement? I'm not sure I understand.
- 10 MS. MURAN-FELTON: I object only because I think
- 11 it's getting beyond her expertise.
- 12 MS. SATTER: Well, she can't answered the
- 13 question, so I have to rephrase the question.
- 14 JUDGE BRODSKY: Right.
- MS. MURAN-FELTON: Okay.
- 16 JUDGE BRODSKY: Go ahead. Rephrase the question.
- 17 MS. SATTER: Q. Would you agree with me that if
- 18 the owner -- if the owner of all the shares is the
- 19 same as the management that the risk to the
- 20 shareholder is minimized because the shareholder can
- 21 totally control management?
- 22 MS. MURAN-FELTON: I would just object because

- 1 again because she's a financial expert, not a
- 2 corporate governance expert.
- 3 MS. SATTER: This goes to risk.
- 4 JUDGE BRODSKY: Sustain as to form. If it's a
- 5 purely hypothetical question, I'll allow it, then
- 6 ask the question as such.
- 7 MS. SATTER: Q. In theory, can you answer that
- 8 question?
- 9 A. I can't really speak to that question. What
- 10 I'm trying to do when I'm making my cost of capital
- 11 recommendation is balance the interest of the
- 12 utility and the ratepayers, and as far as the level
- 13 of risk, depending upon who the shareholders, I
- 14 can't speak to that. I don't know.
- Q. When you say you're balancing the interests
- 16 of the utility and the ratepayers, you mean the
- 17 utility shareholders and the ratepayers?
- 18 A. I would say the utility, because what I'm
- 19 trying to do is produce a rate of return that result
- 20 in revenue requirements that allow the utility to
- 21 access the capital markets, so I would say the
- 22 utility.

- 1 Q. Okay. So not the ratepayers, so you are not
- 2 that concerned with the shareholder return?
- 3 A. Well, as long as the cost of capital that I
- 4 recommend is equal to the investor required rate of
- 5 return and shareholder return would be satisfied and
- 6 be met.
- 7 Q. Now you determined based on DCF and CAP M
- 8 that the investor required return for a water
- 9 utility is I believe 9.9 percent.
- 10 A. Will you repeat the question, please.
- 11 O. Based on --
- 12 MS. MURAN-FELTON: What page were you referencing
- 13 in Ms. Phipps' testimony?
- MS. SATTER: Q. On Page 21, Line 397, you say
- 15 taking the midpoint of the DCF and risk premium
- 16 derived estimates, and that's your CAP M analysis --
- 17 A. Yes.
- 18 Q. -- or 9.90, so my question to you is based
- 19 on your DCF and your risk premium derived estimates,
- 20 would the midpoint be 9.90?
- 21 A. That's correct.
- 22 Q. And you used the midpoint of those two

- 1 analyses as a starting point in your other analyses
- 2 that you have done before the Illinois Commerce
- 3 Commission?
- 4 A. Well, I don't always use the midpoint. It
- 5 depends on the target company, the company for which
- 6 I'm estimating the cost of capital for.
- 7 Q. So you like to retain some judgment in this?
- 8 A. That's true.
- 9 Q. But if you were to take average of your DCF
- 10 and your CAP M analysis, you would have gotten 9.9;
- 11 is that correct?
- 12 A. That's correct.
- Q. And if, in fact, you used 9.9 as a base to
- 14 then adjust on the basis of your informed judgment;
- 15 is that correct?
- 16 A. That's correct.
- 17 Q. So had you not made any further adjustment,
- 18 9.9 would have been your DCF and CAP M result?
- 19 A. That's correct.
- 20 Q. Okay. Now you added what you called a
- 21 liquidity premium, correct?
- 22 A. That's correct.

- O. And the effect of that was to increase the
- 2 return on common equity by 246 basis points,
- 3 correct?
- 4 A. That is correct.
- 5 Q. And you used an interest rate that you found
- 6 at the Rural Telephone Finance Cooperative for a
- 7 10-year loan as a basis for that adjustment,
- 8 correct?
- 9 A. Well, to estimate liquidity premium, I
- 10 subtracted the current rate of return on a 10-year
- 11 A-rated corporate utility bonds from the interest
- 12 rate the Rural Telephone Finance Cooperative charges
- 13 for 10-year loans.
- Q. Was there any attempt to modify your risk
- 15 premium -- your risk premium analysis since you
- 16 were using interest rates for bonds and 10-year
- 17 loans?
- 18 A. No, that was an adjustment for my cost of
- 19 equity.
- 20 Q. But you used long-term interest rates for
- 21 bonds for your cost of equity?
- 22 A. That's true.

- 1 Q. So you didn't use a market-based -- a
- 2 shareholder market-based figure, did you?
- 3 A. I don't know how I could estimate an
- 4 liquidity premium using data for market-traded
- 5 companies because the liquidity premium is intended
- 6 to compensate investors for the additional risk that
- 7 exist when a company's not market traded.
- 8 Q. So you are assuming that there is an
- 9 additional risk as a result of not being traded?
- 10 A. Yes. As I stated on Line 405 of my direct
- 11 testimony, liquidity cost arise from the property of
- 12 financial consequences of an investor's ability to
- 13 set an asset at the desired time an individual
- 14 price.
- 15 Q. Now you didn't balance against that risk the
- 16 increased control that an investor that wholly owns
- 17 a company would have, didn't you?
- 18 A. No, I didn't.
- 19 Q. Now you used the Rural Telephone Finance
- 20 Cooperative's rate, correct?
- 21 A. Yes.
- 22 Q. Now the Rural Telephone Finance Cooperative

- 1 provides funding to rural telephone cooperatives;
- 2 isn't that correct?
- 3 A. Yes, that's correct.
- 4 Q. It does not provide financing to
- 5 investor-owned companies; isn't that correct?
- 6 A. The Rural Telephone Finance Cooperative is
- 7 not limited to telephone cooperatives and also
- 8 provides links to rural community telephone
- 9 companies.
- 10 Q. Do you know whether those commercial
- 11 telephone companies are investor-owned? Are you
- 12 assuming when I say commercial it means investor
- 13 owned?
- 14 A. I don't know if they're in -- these
- 15 telephone companies that RFTC provides -- RTFC --
- 16 excuse me -- provides lending to companies that
- 17 would also not have liquid securities and they may
- 18 have a small group of investors, but there's no
- 19 publicly-traded companies like the companies in my
- 20 sample.
- Q. But they include customer-owned companies
- 22 which are what cooperatives are, correct?

- 1 A. Yes.
- 2 Q. Did you look at what lending -- excuse me.
- 3 Let me strike. Did you look at what loans are
- 4 available to water cooperatives or small
- 5 non-for-profit water utilities?
- 6 A. No, I didn't.
- 7 Q. Are you familiar with the United States
- 8 Department of Agriculture's rural utility service?
- 9 A. I'm not familiar with that.
- 10 Q. Are you familiar with their water and waste
- 11 water interest rate program?
- 12 A. No, I'm not.
- 13 Q. So you did not consider particular -- you
- 14 didn't consider programs particular to water
- 15 utilities in developing your liquidity analysis, did
- 16 you?
- 17 A. No, I used the RTFC interest rate because I
- 18 have access to that.
- 19 Q. Now you would agree with me that the
- 20 different phone industries and the water industries
- 21 serve different functions?
- 22 A. I would agree with that.

- 1 Q. And in the telephone industry would you
- 2 agree with me that there have been significant
- 3 efforts to introduce competition to that industry?
- 4 A. I would agree with that.
- 5 Q. And would you agree that there has been,
- 6 some would say, a technological acceleration in the
- 7 telephone industry over the past say ten years?
- 8 A. I would agree with that.
- 9 Q. And would you agree with me that among the
- 10 changes in the telephone industry is the demand for
- 11 broadband services which could -- stop there -- the
- 12 demand for broadband services?
- 13 A. I'm not a telecommunications expert, but the
- 14 telecommunications industry has I would -- the
- 15 telecommunications industry has different risk than
- 16 the water utility industry, but if I was estimating
- 17 the cost of capital for a telecommunications
- 18 company, I would use a sample of telecommunications
- 19 companies as opposed to a water utility sample.
- 20 Q. Okay. So you wouldn't use the same sample
- 21 for telephone as for water ordinarily?
- 22 A. No.

- 1 O. Are you familiar with intercarrier
- 2 compensation?
- 3 A. No.
- 4 Q. Do you know what risk that issue has imposed
- 5 on telephone companies, particularly rural telephone
- 6 companies?
- 7 A. I'm not an expert in telecommunications.
- 8 Q. So you don't know what the effect of the
- 9 intercarrier compensation of rural revisions are?
- 10 A. No.
- 11 Q. And so you don't know what effect that might
- 12 have on cost of capital, do you?
- MS. SCARSELLA: Objection, your Honor; asked and
- 14 answered.
- 15 JUDGE BRODSKY: Sustained.
- 16 MR. SATTER: I did not ask if she knew what
- 17 effect it would have on cost of capital.
- 18 MS. SCARSELLA: She did not consider it. How
- 19 many times does she need to say that.
- JUDGE BRODSKY: Well, that's my view is she's
- 21 already testified that she's not addressing that
- 22 issue and not an expert in that issue, so let's move

- 1 on.
- 2 MS. SATTER: Q. So you don't know what effect
- 3 this might have had on the interest rate that was
- 4 used on Page 22 of your testimony?
- 5 MS. VON QUALEN: Can you clarify what you mean by
- 6 this?
- 7 MS. SATTER: All of the items we've just gone
- 8 over because the testimony's about the telephone
- 9 industry.
- 10 THE WITNESS: No. The reason I use the RTFC
- 11 interest rate because it's the best available proxy
- 12 for an ill-liquid company interest rate.
- MS. SATTER: Q. And when you say best, you mean
- 14 the best even with all these problems and
- 15 differences that we have just talked about?
- 16 A. Yes, I believe that that's true. The
- 17 A-rated corporate utility bonds that I used in
- 18 addition to the RTFC interest rate is not limited to
- 19 water utility either, so I think that my liquidity
- 20 premium is the best available estimate that I have.
- 21 Q. Your liquidity premium was basically the
- 22 difference between what the Rural Telephone Finance

- 1 Cooperative charge for a 10-year loan and the
- 2 10-year A-rated corporate utility bond?
- 3 A. That's correct.
- 4 Q. So if you had used a different proxy for a
- 5 small utility, you might have gotten a different
- 6 result?
- 7 A. That's certainly possible, but this
- 8 liquidity premium reflects the perceive reward for
- 9 security that does not have a liquid market. The
- 10 10-year A-rated corporate utility bonds are traded
- 11 freely. There's a liquid market for there's the
- 12 RTFC interest rates are limited to companies that
- 13 don't have access to the public market for issuing
- 14 bonds so I anticipate have been different, but I
- 15 believe this is a good estimate for liquidity cost.
- 16 Q. But wouldn't you agree with me that a
- 17 similar charge for a rural water sample would be
- 18 better?
- 19 A. I don't know that.
- 20 Q. How about a sample for the market as a whole
- 21 that address small companies?
- 22 A. I don't know that either.

- 1 Q. Because you don't really know to what effect
- 2 the state of the telephone industry has affected
- 3 this 7.35 percent interest rate?
- 4 A. No, I don't know that because the liquidity
- 5 costs are not directly observable if I use a proxy
- 6 for it. If I use a proxy, there's potential for
- 7 measurement error. That's why I use samples in two
- 8 cost-of-equity markets to reduce the amount of that
- 9 measurement.
- 10 Q. But you don't know?
- 11 A. That's the reason I don't know. It's not
- 12 measured directly -- directly measureable.
- 13 O. And you don't know what the measurement of
- 14 error is, do you?
- 15 A. No, but I did everything to reduce the
- 16 amount of measurement. I employed two samples. I
- 17 employed two different cost-of-equity models and I
- 18 compared my cost of equity to the rate of return the
- 19 market currently requires on A-rated long-term debt.
- 20 I used the best available information.
- 21 Q. And when you say you used the best available
- 22 information, you mean in your DCF analysis and your

- 1 CAP M analysis as well, right?
- 2 A. In my -- throughout my analysis.
- 3 Q. Of course, you believe you did the best you
- 4 could, right?
- 5 A. Yes.
- 6 Q. Of course. But when you say that, you are
- 7 including all of these different elements to it in
- 8 making your final decision or final recommendation?
- 9 A. Yes.
- 10 MS. SATTER: Okay. I have no further questions.
- 11 Thank you very much for your time.
- 12 JUDGE BRODSKY: Is there anything, Mr. Lowe?
- MR. LOWE: No questions.
- 14 JUDGE BRODSKY: Redirect?
- 15 MS. VON QUALEN: Could we have a little break
- 16 first.
- 17 JUDGE BRODSKY: We'll take ten minutes.
- 18 (Whereupon, a 10-minute
- 19 break was taken.)
- 20 We'll go back on the record. And does
- 21 staff was any redirect for Ms. Phipps?
- MS. SCARSELLA: No, we do not.

- 1 JUDGE BRODSKY: Thank you, Ms. Phipps.
- 2 You can then call your next witness.
- 3 MS. VON QUALEN: Staff calls Cheri Harden.
- 4 JUDGE BRODSKY: We'll put the witness here.
- 5 Good morning.
- 6 MS. HARDEN: Good morning.
- 7 (Witness sworn.)
- 8 JUDGE BRODSKY: Thank you.
- 9 CHERI HARDEN,
- 10 called as a witness herein, having been first duly
- 11 sworn, was examined and testified as follows:
- 12 DIRECT EXAMINATION
- 13 BY
- MS. VON QUALEN:
- 15 Q. Good morning, Ms. Harden (sic).
- 16 A. Good morning.
- 17 Q. Please state you name for the record.
- 18 A. Cheri Harden.
- 19 Q. Who is your employer and what is your
- 20 business address?
- 21 A. I'm employed by the Illinois Commerce
- 22 Commission. My address is 527 East Capitol Avenue,

- 1 Springfield, Illinois, 62701.
- Q. What is your position at the Commission?
- 3 A. I'm a rate analyst in the Rate Department of
- 4 the Financial Analysis Division.
- 5 Q. Ms. Harden, did you prepare testimony and
- 6 exhibits for submittal in this proceeding?
- 7 A. Yes, I did.
- 8 Q. And do you have before you a document which
- 9 has been marked for identification as ICC Staff
- 10 Exhibit 4.0-R Revised Direct Testimony of Cheri L.
- 11 Harden consisting of 21 typewritten pages and with
- 12 one schedule attachment?
- 13 A. Yes.
- Q. Did you prepare that document for submittal
- 15 in this proceeding?
- 16 A. Yes, I did.
- 17 Q. Do you have any changes to make to that
- 18 document?
- 19 A. No, I do not.
- 20 Q. And do you also have before you a document
- 21 which has been marked as ICC Staff Exhibit 8.0,
- 22 Supplemental Direct Testimony of Cheri L. Harden

- 1 consisting of two typewritten pages and one
- 2 schedule?
- 3 A. Yes.
- 4 Q. Do you have -- did you prepare that exhibit
- 5 for submittal in this proceeding?
- 6 A. Yes, I did.
- 7 Q. Do you have any additions or changes to ICC
- 8 Staff Exhibit 8.0?
- 9 A. No, I do not.
- 10 Q. And, finally, do you also have before you a
- 11 document which has been marked as ICC Staff Exhibit
- 12 12.0 Second Supplemental Direct Testimony of Cheri
- 13 L. Harden consisting of three typewritten pages and
- 14 two schedules?
- 15 A. Yes.
- 16 Q. Did you prepare ICC Staff Exhibit 12.0 for
- 17 supplemental in this proceeding?
- 18 A. Yes, I did.
- 19 Q. Is the testimony that you provided in ICC
- 20 Staff Exhibit 4.0-R, 8.0, and 12.0 true and correct
- 21 to the best of your knowledge?
- 22 A. Yes, it is.

- 1 Q. If I were to ask you the same questions
- 2 today, would your answers be the same?
- 3 A. Yes, they would.
- 4 MS. VON QUALEN: Judge, at this time I move for
- 5 admission into evidence of ICC Staff Exhibit 4.0-R,
- 6 which was filed electronically on February 14, 2005,
- 7 ICC Staff Exhibit 8.0, which was filed
- 8 electronically on March 8, 2005, and ICC Staff
- 9 Exhibit 12.5, which was filed electronically on
- 10 March 3, 2005.
- 11 JUDGE BRODSKY: Is there any objection?
- 12 MS. MURAN-FELTON: No objection.
- 13 MR. LOWE: No objection.
- 14 JUDGE BRODSKY: Okay. Then those exhibits will
- 15 be admitted subject to cross.
- 16 (Whereupon, ICC Staff
- 17 Exhibit Nos. 4.0-R, 8.0,
- 18 and 12.0 were received
- in evidence.)
- 20 Does the company wish to proceed?
- 21 MS. MURAN-FELTON: Yes.

22

- 1 CROSS EXAMINATION
- 2 BY
- 3 MS. MURAN-FELTON:
- 4 Q. Hi, Ms. Harden.
- 5 A. Hi.
- 6 Q. Just a couple of questions for you.
- 7 Turning to Page 16 of your testimony,
- 8 that's ICC Staff Exhibit 4.0R, your initial
- 9 testimony, you don't -- you disagree with the
- 10 company request for increase in availability charge;
- 11 is that correct?
- 12 A. Yes, I do.
- Q. And you disagree with the company's request
- 14 for an increase in available charge because you
- 15 maintain that the cost to providing this service
- 16 they, the company, hasn't provided any evidence that
- 17 the cost of providing this service has increased?
- 18 A. Yes.
- 19 Q. Isn't it true that the purpose of recovering
- 20 the cost of service is -- actually the purpose of
- 21 the availability charge never to recover the cost of
- 22 service, rather it was to spread the cost to

- 1 maintain and improve the plant?
- 2 A. That may be true in the initial setting of
- 3 the availability rate.
- 4 Q. But wouldn't that be true over time? You
- 5 need to continually maintain and improve the plant;
- 6 isn't that true over the life of a plant?
- 7 A. That may be true about the plant, but I
- 8 don't think that availability costs should continue
- 9 to cover the cost of that.
- 10 Q. But you wouldn't disagree with the company's
- 11 perspective that its purpose was never to just --
- 12 the purpose of the availability charge was never to
- 13 just recover the cost of service, rather it was to
- 14 spread the cost of improving and continually
- 15 maintaining the plant, would you disagree with that
- 16 statement?
- 17 A. Can you state it again.
- 18 Q. Sure. Can you repeat the question.
- 19 (Question read by
- 20 reporter.)
- 21 A. No.
- 22 Q. But don't you believe the availability

- 1 charge customers have the same obligation to upkeep
- 2 and maintain the plant?
- 3 A. No.
- 4 Q. Don't you believe that the availability
- 5 charge customers enjoy the same benefit of
- 6 maintaining an updated and improved plant as the
- 7 other customers?
- 8 A. No.
- 9 Q. Would you just disagree with the fact that
- 10 cost of the upkeep and maintenance of the plant
- 11 continually increase over time?
- 12 A. I agree that the cost increases.
- 13 Q. Ms. Harden, just in the same portion of your
- 14 direct testimony though Page 6, you propose doing
- 15 away with the minimum bill and charge for the
- 16 customer charge and usage; is that correct?
- 17 A. Yes.
- 18 Q. How do you propose that this work with
- 19 respect to the old lines in Lost Nation -- since we
- 20 can't record their usage because these lines are old
- 21 and unreliable, do you think that those -- it's
- 22 workable to do away with those charges when we can't

- 1 actually rely upon the old lines as far as verifying
- 2 their usage of those old line meters?
- 3 A. Well, the customer charge is set at \$10
- 4 which is the minimum charge received from those
- 5 customers previous to this case.
- 6 Q. Wouldn't you disagree with the fact that it
- 7 is difficult to actually verify usage on those old
- 8 lines given the fact that these lines are often
- 9 cloqqed?
- 10 A. I believe that some manner to rectify that
- 11 should be found.
- 12 Q. So you are proposing that, in essence, the
- 13 customer's on a -- that might be on the new line is
- 14 paying for the usage for customers on an old line?
- 15 A. No.
- Q. With respect to the customers on the new
- 17 line, the meter's likely to record the proper usage;
- 18 is that correct?
- 19 A. I'm not sure if it's the proper usage. It's
- 20 the recorded usage.
- Q. On a line that is constantly clogging the
- 22 meter, which -- that would not correctly record

- 1 properly the correct usage, would it?
- 2 A. I'm not an engineer. I do not know.
- Q. But if a line is clogged, the meter is not
- 4 going to record the accurate usage, is it?
- 5 A. It sounds reasonable. I think then the line
- 6 should just be cleared and I'm not an engineer to
- 7 know about how clearing the line.
- 8 MS. MURAN-FELTON: I don't have anything further.
- 9 Thanks.
- 10 THE WITNESS: Thank you.
- 11 JUDGE BRODSKY: Anything further from any
- 12 intervenors?
- 13 MR. GARG: No.
- MR. LOWE: No questions.
- JUDGE BRODSKY: Any redirect from staff?
- 16 MS. VON QUALEN: Staff has no redirect.
- 17 JUDGE BRODSKY: Thank you, Ms. Harden.
- 18 THE WITNESS: Thank you.
- 19 MS. SCARSELLA: Staff calls William Marr next.
- 20 (Witness sworn.)
- 21 JUDGE BRODSKY: Thank you.

22

- 1 WILLIAM D. MARR,
- 2 called as a witness herein, having been first duly
- 3 sworn, was examined and testified as follows:
- 4 DIRECT EXAMINATION
- 5 BY
- 6 MS. SCARSELLA:
- 7 Q. Mr. Marr, can you please state your full
- 8 name for the record.
- 9 A. My name is William D. Marr spelled M-a-r-r.
- 10 Q. Who is your employer and what is your
- 11 business address?
- 12 A. I'm employed by the Illinois Commerce
- 13 Commission. My business address is 527 East Capitol
- 14 Avenue, Springfield, Illinois, 62701.
- 15 Q. Did you prepare a written exhibit for
- 16 submittal in this proceeding?
- 17 A. Yes.
- 18 Q. Do you have before you a document, which has
- 19 been marked for identification as ICC Staff Exhibit
- 20 5.0, which consist of 19 typewritten pages,
- 21 including one cover page, and 18 typewritten pages
- 22 and is entitled "Direct Testimony of William D.

- 1 Marr?"
- 2 A. That's correct.
- 3 Q. Did you prepare that document for
- 4 presentation in this matter?
- 5 A. Yes.
- 6 MS. SCARSELLA: I would like to note for the
- 7 record that this was the same document that was
- 8 filed via e-Docket on January 21, 2005.
- 9 MS. SCARSELLA: O. Do you have any additions or
- 10 corrections to make to ICC Staff Exhibit 5.0?
- 11 A. No.
- 12 Q. You have before you a document which has
- 13 been marked for identification as ICC Staff Exhibit
- 14 9.0, which consist of 12 pages, including one cover
- 15 page, 5 typewritten pages and 6 pages of attachments
- 16 and is entitled "Supplemental Direct Testimony of
- 17 William D. Marr."
- 18 A. Yes.
- 19 Q. Did you prepare that document for
- 20 presentation in this matter?
- 21 A. Yes,
- 22 MS. SCARSELLA: I would like to note for the

- 1 record that this is the same document was filed via
- 2 e-Docket on March 8, 2005.
- 3 MS. SCARSELLA: Q. Do you have any additions or
- 4 corrections to make to ICC Staff Exhibit 9.0?
- 5 A. No.
- 6 Q. Is the information contained in ICC Staff
- 7 Exhibit 5.0 and 9.0 true and correct to the best of
- 8 your knowledge?
- 9 A. Yes.
- 10 Q. If I were to ask you the same questions set
- 11 forth in ICC Staff Exhibits 5.0 and 9.0, would your
- 12 responses be the same today?
- 13 A. Yes.
- MS. SCARSELLA: Your Honor, I move for admission
- 15 into evidence of ICC Staff Exhibit 5.0 and ICC Staff
- 16 Exhibit 9.0.
- 17 JUDGE BRODSKY: Is there any objection?
- 18 MS. MURAN-FELTON: No objection.
- 19 MR. LOWE: No objection.
- 20 JUDGE BRODSKY: Then those exhibits are admitted
- 21 subject to cross-examination.

22

- 1 (Whereupon, Staff Exhibit
- Nos. 5.0 and 9.0 were
- 3 received in evidence.)
- 4 Do you wish to proceed.
- 5 MS. MURAN-FELTON: Yes.
- 6 CROSS EXAMINATION
- 7 BY
- 8 MS. MURAN-FELTON:
- 9 Q. Good morning, Mr. Marr.
- 10 A. Good morning.
- 11 Q. A quick question for you. I think on your
- 12 initial testimony on Page 9 you recite that
- 13 83 Illinois Administrative Code 280.90 provides late
- 14 payment charge shall be set an amount equal to 1 1/2
- 15 per month on any amount, including amounts
- 16 previously past due for utility service, which is
- 17 considered past due under 83 Illinois Administrative
- 18 Code 280.90.
- 19 A. Yes.
- 20 Q. Is that a correct statement?
- 21 A. Yes.
- 22 Q. Does, in your opinion, any amounts -- or

- 1 excuse me. Strike that. Does your opinion for
- 2 calculation of late charges apply to all amounts
- 3 that are past due or owed to the utility?
- 4 A. All amounts that are under tariffs that are
- 5 approved in their tariffs -- all rates approved in
- 6 their tariffs.
- 7 Q. Does that include this amount, this  $1 \frac{1}{2}$
- 8 per month --
- 9 A. Yes.
- 10 Q. -- under the code?
- 11 MS. MURAN-FELTON: I don't have anything further.
- 12 Thank you.
- 13 MR. GARG: I have nothing.
- 14 JUDGE BRODSKY: Anything, Mr. Lowe?
- MR. LOWE: I have a couple of questions.
- 16 JUDGE BRODSKY: Please proceed.
- 17 MR. LOWE: Thank you.
- 18 CROSS EXAMINATION
- 19 BY
- 20 MR. LOWE:
- 21 Q. Mr. Marr, you personally participated in an
- 22 inspection of the water systems that we're

- 1 considering and that inspection took place more than
- 2 one inspection?
- 3 A. Just one inspection.
- 4 Q. And what date did that occur?
- 5 A. May 24, 2004.
- 6 Q. And, as a result of that inspection, did you
- 7 or someone on the staff of the Illinois Commerce
- 8 Commission write to Mr. Armstrong as president of
- 9 New Landing Utility?
- 10 A. Yes. We sent him two letters.
- 11 Q. And what was the date of the first letter?
- 12 A. June 15, 2004.
- 13 Q. And a copy of that letter is attached as
- 14 part of your testimony; is that correct?
- 15 A. Yes, to ICC Staff Exhibit No. 9.
- 16 Q. Okay. Was there any response to that letter
- 17 as far as you know?
- 18 A. No, the company made no response.
- 19 Q. And did you or other staff send another
- 20 letter to Mr. Armstrong as president of the utility?
- 21 A. Yes, we sent a second letter.
- Q. What's the date of that letter?

- 1 A. August 5, 2004.
- Q. And was there any response to that letter?
- 3 A. No, the company made no response.
- 4 JUDGE BRODSKY: I'm sorry. Could you speak a
- 5 little louder.
- 6 THE WITNESS: Sorry.
- 7 JUDGE BRODSKY: Thank you.
- 8 MR. LOWE: Q. Through and inclusive of the date
- 9 of the letter, to the best of your knowledge and
- 10 belief, has the utility ever responded to either of
- 11 those letters?
- 12 A. No, they have not.
- 13 Q. Other than the inspection to which you have
- 14 testified and which you participated, had you ever
- 15 participated in any other inspection of the water
- 16 system owned by New Landing Utility?
- 17 A. No.
- 18 Q. No? If you know, how many previous
- 19 inspections were there by members of the staff of
- 20 the Illinois Commerce Commission?
- 21 A. I don't know that.
- Q. Do you know if there ever were any

- 1 inspections?
- A. I know that there is no previous report in
- 3 our files. I don't know if there's ever been an
- 4 inspection.
- 5 Q. If you know, how many customer complaints
- 6 have the Illinois Commerce Commission received
- 7 concerning the service provided by New Landing
- 8 Utility?
- 9 A. I don't know the exact number, but before we
- 10 conducted our inspection, I contacted our Consumer
- 11 Services Division and they gave us a list or I guess
- 12 identification of what the reasons were for
- 13 complaints and I know that there was quite a few
- 14 form letters that were sent in by many of the
- 15 customers.
- 16 Q. Form letters you mean they all contain the
- 17 same language?
- 18 A. Yes, and then there was also letters that
- 19 were from individual people that were not form
- 20 letters, also many of those also.
- Q. When you use the term "quite a few," could
- 22 you be more specific in the numbers, say a hundred

- 1 or less than a hundred, or 50, or more than 10?
- 2 A. More than 10, less than 50 I actually have
- 3 copies of. I have 11 letters here from -- this is
- 4 after the inspection.
- 5 Q. Those 11 complaints came after the
- 6 inspection. Do you have any idea how many
- 7 complaints there were before the inspection?
- 8 A. No, I don't.
- 9 Q. There may have been some, but you are not
- 10 aware?
- 11 A. Mainly our Consumer Service Division handles
- 12 complaints.
- 13 O. Now as a -- strike that. When the ICC
- 14 conducts an inspection, such as the one in which you
- 15 participated and to which you have testified, is the
- 16 information derived from that inspection shared with
- 17 any other agency in the State of Illinois,
- 18 specifically the Illinois Environmental Protection
- 19 Agency?
- 20 A. No, our reports aren't shared.
- 21 O. And when the Illinois Environmental
- 22 Protection Agency conducts an investigation and they

- 1 find there are problems with the water or sewer
- 2 utility, do they share that information with the
- 3 Illinois Commerce Commission?
- 4 A. We do receive copies of the Illinois
- 5 inspection reports. I don't know if we've received
- 6 all of them, but we do receive copies of the
- 7 reports.
- 8 O. When you receive the copies of IEPA
- 9 inspection reports, which show that in their opinion
- 10 there are problems, what, if anything, does the
- 11 staff of the Illinois Commerce Commission do?
- 12 A. Well, in this case we went out and
- 13 investigated the facilities, and we wrote a letter
- 14 to them, and we're also aware of the Illinois EPA
- 15 Attorney General's lawsuit against this company, and
- 16 we're monitoring the situation to see what the
- 17 outcome would be.
- 18 Q. But, as far as you know, the inspection,
- 19 which you testified, is the first and only one
- 20 that's ever been conducted by the ICC as far as you
- 21 know?
- 22 A. I can't answer that. It's the first one

- 1 that's been conducted by myself.
- 2 Q. How long have you been employed by the
- 3 Illinois Commerce Commission?
- 4 A. A little over two years.
- 5 Q. So in the two years that you have been
- 6 working there, this is the only inspection that you
- 7 are aware of?
- 8 A. For New Landing?
- 9 Q. Right.
- 10 Q. I'm sorry.
- 11 MS. VON QUALEN: You have to answer out loud.
- 12 THE WITNESS: Yes, for New Landing.
- MR. LOWE: Q. Now, to your knowledge, has the
- 14 utility done anything to carry out the
- 15 recommendations contained in your letters?
- 16 A. The only two that I'm aware of is that he
- 17 has installed flushing hydrants and sealed the
- 18 abandoned wells.
- 19 MR. LOWE: I have no other questions.
- 20 JUDGE BRODSKY: Redirect.
- 21 MS. MURAN-FELTON: Your Honor, if I might have
- 22 two follow-up questions on cross for Mr. Marr.

- 1 JUDGE BRODSKY: Additional cross?
- 2 MS. MURAN-FELTON: Yes, I have.
- 3 MS. SCARSELLA: Objection, your Honor. They had
- 4 their opportunity at cross.
- 5 MS. MURAN-FELTON: This was in follow-up related
- 6 to Mr. Lowe's line of questioning. It's limited
- 7 only to the two attachments on the inspection.
- 8 JUDGE BRODSKY: Proceed with redirect.
- 9 MS. SCARSELLA: Staff has nothing.
- 10 MS. MURAN-FELTON: Is your ruling --
- 11 JUDGE BRODSKY: What's that?
- 12 MS. MURAN-FELTON: This is a ruling that you are
- 13 not going to allow any further recross?
- JUDGE BRODSKY: Well, it seems to me that recross
- 15 would be dependent upon redirect, so you are asking
- 16 for additional cross?
- 17 MS. MURAN-FELTON: If I might just because in the
- 18 record and in addition to the investigation that
- 19 Mr. Lowe asked Mr. Marr about, he also raised those
- 20 letters that are not currently in the record and --
- 21 MS. SCARSELLA: These are in the record. We just
- 22 added them.

- JUDGE BRODSKY: Which letters?
- 2 MS. MURAN-FELTON: There was discussion about
- 3 regarding the customer letters that we would just
- 4 like to explore.
- 5 MS. SCARSELLA: They had an opportunity for
- 6 cross-examination, your Honor.
- 7 JUDGE BRODSKY: Wait. Is -- is the customer
- 8 letters within the direct?
- 9 MS. SCARSELLA: They were attached to his
- 10 supplemental direct testimony attachments.
- 11 MR. ARMSTRONG: Where?
- MS. SCARSELLA: Oh, the customer letters? I
- 13 apologize. I misunderstood.
- MR. ARMSTRONG: We didn't have the chance to
- 15 explore the customer letters to make an exhibit.
- 16 MS. SCARSELLA: I misunderstood. I thought it
- 17 was the water department letters that were being
- 18 discussed.
- 19 JUDGE BRODSKY: With respect to the customer
- 20 letters, is that either attached or discussed within
- 21 the direct testimony?
- 22 MS. SCARSELLA: No.

- 1 JUDGE BRODSKY: All right. If it's not been a
- 2 matter that they had an opportunity to conduct cross
- 3 on, then they're going to have to be entitled to ask
- 4 a question on it, so in that case you may proceed
- 5 with cross further limited to the customer letters.
- 6 MS. MURAN-FELTON: Yes.
- 7 CROSS EXAMINATION (continued)
- 8 BY
- 9 MS. MURAN-FELTON:
- 10 Q. Mr. Marr, with respect to customer letters
- 11 that you have before you, on those letters are each
- 12 one of those customers on the old lines?
- 13 A. I don't believe it specifically spells out
- 14 what part they live in, not all of them.
- 15 O. But their addresses are on the letters?
- 16 A. Not all of them, just names.
- 17 O. What names are on there?
- 18 MS. MURAN-FELTON: If we could get the names, I
- 19 request that they, if not already, that they be
- 20 entered into the record so that the identification
- 21 of these customers can be noted.
- 22 JUDGE BRODSKY: Is there a response from staff?

- 1 MS. VON QUALEN: If you just give us one minute.
- 2 We're discussing our response.
- 3 (A brief pause.)
- 4 This is a surprise to us.
- 5 MS. SCARSELLA: Staff has no objection to
- 6 allowing the customer letters into the record.
- 7 JUDGE BRODSKY: Okay. Let me ask Mr. Lowe, as a
- 8 representative for the affected homeowners, is there
- 9 any problem with, from your perspective, as to
- 10 having the particular customers identified?
- 11 MR. LOWE: I wouldn't think so. These are
- 12 letters addressed to a public body. None of them,
- 13 insofar as I know, are stamped confidential for your
- 14 eyes only or any such thing, and I think, generally
- 15 speaking, that if you register a complaint with a
- 16 government agency, it's a matter of public record.
- 17 JUDGE BRODSKY: Good enough. So we'll put the
- 18 letters in. Since there's no objection from staff
- 19 or otherwise, those should be entered.
- You are sponsoring that exhibit,
- 21 Ms. Felton.
- MS. MURAN-FELTON: Well, I think that the staff

- 1 should just enter it as one of their cross exhibits
- 2 to Mr. Marr's testimony.
- 3 JUDGE BRODSKY: Whose exhibit?
- 4 MS. MURAN-FELTON: I haven't seen the
- 5 exhibit --
- 6 JUDGE BRODSKY: You asked for exhibit --
- 7 MS. MURAN-FELTON: I ask staff to move to enter
- 8 it. Excuse me.
- 9 MS. SCARSELLA: And we had no objection to them
- 10 entering an exhibit. They're asking us to submit a
- 11 cross exhibit of our own witness.
- 12 JUDGE BRODSKY: Which is why I'm confused.
- MS. SCARSELLA: Which is also I.
- 14 JUDGE BRODSKY: It sounds to me like they don't
- 15 object to it being entered. They're not going to
- 16 enter it themselves, so --
- 17 MR. ARMSTRONG: Could we go off the record.
- 18 JUDGE BRODSKY: It's really a matter of labeling.
- 19 MR. ARMSTRONG: Could we go off the record.
- JUDGE BRODSKY: We'll go off the record.
- 21 (Off the record.)
- Let's go on the record.

- 1 Let's stay off.
- 2 (Off the record.)
- We'll go on the record. Okay. So
- 4 let's see. There's going to be a stipulation
- 5 presented, so who wants to present it?
- 6 MR. ARMSTRONG: After having --
- 7 MS. MURAN-FELTON: After having discussing that
- 8 and examining the letter that Mr. Marr had testified
- 9 about, the complaint letters that were issued to the
- 10 Commerce Commission, we have discussed this matter
- 11 with the intervenors, specifically Mr. Lowe, and as
- 12 counsel for them and the homeowner's association,
- 13 and we have agreed to stipulate that the letters
- 14 indicate that all of the residents who drafted those
- 15 letters live or have property in Lost Nation; is
- 16 that correct?
- 17 MR. LOWE: That's correct. We so stipulate.
- 18 JUDGE BRODSKY: Okay. And so with that
- 19 stipulation, then do you no longer have questions
- 20 for Mr. Marr; is that correct?
- 21 MS. MURAN-FELTON: We have no more questions for
- 22 Mr. Marr. Thank you.

- 1 JUDGE BRODSKY: Okay. All right. So we'll
- 2 accept that for the record.
- 3 Is there any further discussion on that
- 4 item?
- 5 MS. VON QUALEN: Staff does have some redirect
- 6 for Mr. Marr.
- 7 JUDGE BRODSKY: Okay. Okay. Please proceed.
- 8 REDIRECT EXAMINATION
- 9 BY
- MS. SCARSELLA:
- 11 Q. Mr. Marr, the subject -- the company
- 12 intervenors just stipulated to letters or complaints
- 13 received from homeowners. Are these the only
- 14 letters or complaints that you are aware of?
- 15 A. No, there are others.
- 16 MS. MURAN-FELTON: I would object on what the
- 17 relevancy of other letters that are not before us
- 18 right now.
- 19 MS. SCARSELLA: I'm just clarifying a point
- 20 Mr. Lowe raised that there were complaints received,
- 21 and Mr. Marr already testified that --
- MS. MURAN-FELTON: Just as long as this is on the

- 1 record that these hearings aren't before us and not
- 2 in consideration.
- 3 MS. SCARSELLA: I'll just ask whether he's aware
- 4 the complaints received by the Commission.
- 5 JUDGE BRODSKY: Now if I remember correctly from
- 6 Mr. Lowe's examination, Mr. Marr had indicated that
- 7 there may or may not be complaints but the ones that
- 8 were -- that he was aware of were reflected in the
- 9 hearings that he had in front of him.
- 10 MS. SCARSELLA: That's exactly why we like to
- 11 clarify what he is aware of. We don't --
- 12 MS. VON QUALEN: Mr. Marr previously testified
- 13 about a number of form complaint letters and a
- 14 number of written complaint letters when Mr. Lowe
- 15 was cross-examining him.
- 16 Staff would like to clarify what letters
- 17 are being discussed right now and whether those are
- 18 all the letters of the complaints that Mr. Marr is
- 19 aware of.
- 20 MS. MURAN-FELTON: Again, the company objects.
- 21 If Mr. Marr wants to testify as to what the letters
- 22 are currently before him right now, that's relevant

- 1 because --
- 2 MS. SCARSELLA: They had their opportunity to
- 3 object when Mr. Lowe was questioning him about
- 4 complaints.
- JUDGE BRODSKY: Ms. Felton, explain your argument
- 6 as to relevancy.
- 7 MS. MURAN-FELTON: Well, these letters that are
- 8 currently before us Mr. Lowe has inquired about
- 9 them. The fact that there's any other letters, if
- 10 at all, we don't have those in front of us.
- 11 Mr. Marr didn't seem to have an amount in
- 12 mind as to how many there were or the source of them
- 13 and the fact of the matter these are the only
- 14 letters currently before him, the ones that he
- 15 currently has.
- JUDGE BRODSKY: So you are saying that the
- 17 current question's outside the scope of the cross?
- 18 MS. MURAN-FELTON: Doesn't seem -- yes, it's
- 19 beyond what we're currently discussing and beyond
- 20 the scope of what is before Mr. Marr at this time,
- 21 which is just the letters in front of him.
- 22 MR. LOWE: If your Honor please, if the witness

- 1 is testifying that he has personal knowledge that
- 2 there are other complaints, other than the ones in
- 3 his possession, I think that's perfectly reasonable
- 4 and proper testimony even if he doesn't have them
- 5 with him or even know what they say.
- 6 MS. SCARSELLA: Absolutely, your Honor. Mr. Marr
- 7 testified he was aware of complaints. He just
- 8 happened to have 11 of the complaints with him, but
- 9 he's aware of others and that was what Mr. Lowe
- 10 asked him, and that's what we would like to clarify
- 11 so there is no confusion on the record that his
- 12 knowledge is only limited to these 11. His
- 13 knowledge is beyond that, and if the company had an
- 14 objection, they should have objected to when
- 15 Mr. Lowe asked the question.
- MS. MURAN-FELTON: In fact, there still is
- 17 confusion and the best evidence would have been
- 18 actually to provide those other letters.
- 19 MR. LOWE: I don't think the best evidence rule
- 20 is applicable at all here, your Honor.
- 21 JUDGE BRODSKY: I'm going to allow the question.
- 22 We'll see where that goes, and if there are further

- 1 problems, we'll take them as they come up.
- 2 MS. SCARSELLA: Q. Mr. Marr, other than the
- 3 letters that were stipulated by the intervenors and
- 4 the applicant, the only letters of complaints that
- 5 you are aware of with respect to the utility?
- 6 A. No, there are other complaints.
- 7 Q. How did you become aware of those
- 8 complaints?
- 9 A. Through our Consumer Services Division.
- 10 Q. When did you become aware of those
- 11 complaints?
- MS. MURAN-FELTON: I'll just object to this line
- 13 of questioning. This is hearsay.
- MR. LOWE: I don't believe it's hearsay, your
- 15 Honor.
- 16 MS. SCARSELLA: I mean, one arm of the Commission
- 17 can't speak to the other? This is hearsay. This is
- 18 our Consumer Service Division sending complaints to
- 19 the water department. It's within its personal
- 20 knowledge as well.
- 21 JUDGE BRODSKY: Okay. So is he testifying as to
- 22 letters he reviewed or is he testifying to letters

- 1 received by Consumer Services?
- 2 MS. VON QUALEN: That's a question for the
- 3 witness.
- 4 JUDGE BRODSKY: Well, since it's your question,
- 5 I'm trying to determine what the scope of your
- 6 question is.
- 7 MS. VON QUALEN: What we are trying to -- trying
- 8 to determine from Mr. Marr is his knowledge about
- 9 other complaints. We're not trying to get evidence
- 10 into the record about the truth of the complaints or
- 11 any of the facts about the complaints. We're trying
- 12 to get into the record what Mr. Marr knows about the
- 13 number of complaints and who the complaints were
- 14 from.
- 15 JUDGE BRODSKY: All right. I want to hear the
- 16 question.
- 17 MS. MURAN-FELTON: I just want, for the record,
- 18 to object because we don't even know if he hasn't
- 19 seen them whether or not their complaints.
- 20 (Question read by
- 21 reporter.)
- 22 JUDGE BRODSKY: So it's certainly not hearsay.

- 1 Ms. Felton, remind me of your other objection.
- 2 MS. MURAN-FELTON: I'm not sure what the issue
- 3 has to do --
- 4 MS. SCARSELLA: We are not presenting them.
- 5 We're just asking him if whether he's aware of
- 6 complaints received by Consumer Services.
- 7 JUDGE BRODSKY: Okay. Explicit as to the period
- 8 of time, the objections are overruled.
- 9 MR. LOWE: Your Honor, if I could ask for a
- 10 clarification, apparently your Honor referred to the
- 11 written documents that are in the possession of the
- 12 witness as having come from people who lived in the
- 13 Lost Nation part of the service area and were
- 14 serviced by the small lines.
- 15 MR. ARMSTRONG: I don't think we stipulated to
- 16 that.
- 17 MR. LOWE: It's not a stipulation, but you made a
- 18 reference to the small lines. As a matter of fact,
- 19 at least two of those letters are from people who
- 20 are not on the small line.
- 21 JUDGE BRODSKY: Okay. This was in the prior
- 22 discussion. This is already --

- 1 MR. LOWE: I don't want to make it too easy.
- JUDGE BRODSKY: And, in any case, I don't think I
- 3 can accept that comment because it's starting to
- 4 sound like testimony, but, in any case, we'll take
- 5 the stipulation on the record as it was
- 6 stipulated --
- 7 MR. LOWE: Fine.
- 8 JUDGE BRODSKY: -- and we are going to move on
- 9 from there.
- 10 MS. SCARSELLA: May I continue my redirect?
- 11 JUDGE BRODSKY: Yes, you may. Actually was there
- 12 ever an answer issued to the question?
- MS. SCARSELLA: That's a good question.
- 14 JUDGE BRODSKY: Re-ask the question and let's get
- 15 the answer.
- 16 MS. SCARSELLA: O. I believe I left off when did
- 17 you become aware of the complaints?
- 18 A. I believe -- I believe we first inquired our
- 19 Consumer Services Division around the time of the
- 20 previous rate case filing, which was Docket No.
- 21 04-0321.
- 22 Q. How did you become aware of these

- 1 complaints?
- 2 A. Consumer Services Division received the
- 3 letters and they forwarded them to me and I --
- 4 Q. You were actually in actual receipt of
- 5 letters?
- 6 A. Yes. I reviewed them, yes.
- 7 Q. Do you know whether the complaints all came
- 8 from the Lost Nation or not?
- 9 A. No, I do not know which area they came from.
- 10 MS. SCARSELLA: Nothing further.
- JUDGE BRODSKY: Anything further from the
- 12 company --
- 13 MS. MURAN-FELTON: Nothing further.
- JUDGE BRODSKY: -- or from Mr. Lowe?
- MR. LOWE: Nothing further, your Honor.
- 16 JUDGE BRODSKY: Okay. Thank you, Mr. Marr.
- 17 Okay. Who's next? Mr. Griffin?
- 18 MS. VON QUALEN: Judge, this morning took a
- 19 little longer than what I expected. I would ask if
- 20 we could take our lunch break now and come back with
- 21 Mr. Griffin's testimony after lunch. I expect that
- 22 his testimony will actually take a little longer

- 1 than the witnesses that we called this morning and I
- 2 am getting hungry.
- 3 MS. MURAN-FELTON: I don't think ours will be
- 4 more than 20 minutes. All right.
- 5 JUDGE BRODSKY: 11:30?
- 6 MS. MURAN-FELTON: All right.
- 7 JUDGE BRODSKY: How about -- let's go off the
- 8 record for a minute.
- 9 (Off the record.)
- 10 Go back on the record.
- 11 (Witness sworn.)
- 12 Thank you.
- 13 THOMAS GRIFFIN,
- 14 called as a witness herein, having been first duly
- 15 sworn, was examined and testified as follows:
- 16 DIRECT EXAMINATION
- 17 BY
- MS. VON QUALEN:
- 19 Q. Good morning, Mr. Griffin.
- 20 A. Good morning.
- 21 Q. Please state your full name for the record.
- 22 A. Thomas L. Griffin.

- 1 Q. Who is your employer and what is your
- 2 business address?
- 3 A. I'm an accountant in the Financial Analysis
- 4 Division of the Public Utility Division of the
- 5 Illinois Commerce Commission.
- 6 Q. Mr. Griffin, did you provide written -- did
- 7 you prepare testimony and exhibits for submittal in
- 8 this proceeding?
- 9 A. Yes, I did.
- 10 Q. Do you have before you a document which is
- 11 marked as ICC Staff Exhibit 2.0-R Revised Direct
- 12 Testimony of Thomas L. Griffin?
- 13 A. Yes.
- 14 Q. And does that document consist of 15
- 15 typewritten pages entitled "Revisions to Staff
- 16 Exhibit 2.0?"
- 17 A. Yes.
- 18 O. And --
- 19 MR. ARMSTRONG: Is it 2.0-R or 2.0?
- MS. VON QUALEN: 2.0-R, sorry,
- 21 MS. VON QUALEN: Q. And including numerous
- 22 schedules?

- 1 A. Yes.
- 2 Q. Do you also have before you a document which
- 3 has been marked for identification as ICC Staff
- 4 Exhibit 7.0, Supplemental Direct Testimony of Thomas
- 5 L. Griffin?
- 6 A. Yes.
- 7 Q. Does that consist of four typewritten pages
- 8 with one schedule attached?
- 9 A. Yes.
- 10 Q. Do you have before you a document which is
- 11 marked as ICC Staff Exhibit 11.0, Second
- 12 Supplemental Direct testimony of Thomas L. Griffin?
- 13 A. Yes.
- 14 Q. And does that document consist of eight
- 15 typewritten pages with several schedules?
- 16 A. Yes.
- 17 Q. Do you have any additions or changes to
- 18 Staff Exhibit 2.0-R, 7.0, or 11.0?
- 19 A. Well, I noticed this morning on Staff
- 20 Exhibit 11.0, Page 2, Line 23, there's a
- 21 typographical error. Schedule 2.06-W should read
- 22 Schedule 2.06-S.

- 1 MR. ARMSTRONG: What line?
- 2 THE WITNESS: Line 23.
- 3 MS. VON QUALEN: Q. Is that the only addition or
- 4 change that you have?
- 5 A. Yes.
- 6 MR. LOWE: I'm sorry. I didn't catch that
- 7 change.
- 8 MS. VON QUALEN: If you look at Line 23 on Line 1
- 9 of 11.0, Mr. Griffin has indicated 2.06-W should
- 10 actually read as 2.06-S.
- 11 MR. LOWE: Thank you.
- MS. VON QUALEN: Q. With that change to Staff
- 13 Exhibit 11.0-R, are Exhibits 2.0-R, 7.0, and 11.0,
- 14 true and correct to the best of your knowledge?
- 15 A. Yes, they are.
- 16 Q. If I were to ask you the same questions
- 17 today, would your answers be the same?
- 18 A. Yes.
- 19 MS. VON QUALEN: Your Honor, at this time I move
- 20 for admission into evidence of ICC Staff Exhibit
- 21 2.0-R with attached schedules, which was filed
- 22 electronically on February 14, 2005, Staff Exhibit

- 1 7.0, with attached schedule, which was filed
- 2 electronically on March 8, 2005, and ICC Staff
- 3 Exhibit 7, 11.0, but it appears I'm going to have to
- 4 file a revised version of 11.0, so it will be
- 5 11.0-R, which will have only one change, which is
- 6 the change that Mr. Griffin just testified to.
- 7 MR. ARMSTRONG: 11.0-R is the one with to change
- 8 the W to S?
- 9 MS. VON QUALEN: Yes. I have not prepared that
- 10 yet. I'll be filing that probably tomorrow.
- 11 MR. ARMSTRONG: Do it on its face.
- 12 JUDGE BRODSKY: Okay. Any objection?
- 13 MS. MURAN-FELTON: No objection.
- 14 JUDGE BRODSKY: Hearing none, then those items
- 15 are admitted subject to cross.
- 16 (Whereupon, Staff Exhibit
- Nos. 2.0-R, 7.0, and.
- 18 11.0-R were received in
- 19 evidence.)
- 20
- 21
- 22

- 1 CROSS EXAMINATION
- 2 BY
- 3 MS. MURAN-FELTON:
- 4 Q. Good morning, Mr. Griffin.
- 5 A. Good morning, Ms. Muran-Felton.
- 6 Q. Did anyone review your testimony set forth
- 7 in Exhibit 2.0-R, 7.0, and 11.0 before it have filed
- 8 in this case?
- 9 A. Did anybody review it?
- 10 O. Yes.
- 11 A. The Commission has a procedure whereby staff
- 12 testimony before its filed is reviewed by other
- 13 people in the department, yes.
- Q. Who is it reviewed by in your case?
- 15 A. Mrs. Struck reviewed it --
- 16 O. And --
- 17 A. -- and Ms. Selvaggio.
- 18 Q. Did any -- was your testimony set forth in
- 19 any of these exhibits filed by the counsel for the
- 20 Commission? Was it filed by staff attorneys?
- 21 A. They were filed by staff attorneys, yes.
- 22 O. Did the staff attorneys for the Commission

- 1 have the opportunity to review your testimony prior
- 2 to filing it?
- 3 A. Did the staff?
- 4 Q. Staff counsel.
- 5 A. Counsel they did review it, yes.
- 6 Q. And that would be both Ms. Scarsella and
- 7 Ms. Von Qualen?
- 8 A. To my knowledge, yes.
- 9 Q. In Staff Exhibit 2.0 filed on February 14,
- 10 2005 you testified that certain expenses should be
- 11 excluded because they arose from agreements between
- 12 New Landing, affiliated interests of New Landing and
- 13 had not been approved by the Commerce Commission; is
- 14 that correct?
- 15 A. Yes.
- 16 Q. You concluded at that time Mr. Armstrong's
- 17 law firm was an affiliated interest of New Landing;
- 18 is that correct?
- 19 A. That's correct.
- 20 Q. And you concluded that the Commission had
- 21 not approved any agreement between the utility and
- 22 Mr. Armstrong's firm; is that correct?

- 1 A. That's my understanding, yes.
- Q. And you concluded that this -- for this
- 3 reason the Commission should exclude from all --
- 4 exclude legal expenses from -- all fees for legal
- 5 services provide by Mr. Armstrong's law firm; is
- 6 that correct?
- 7 A. As a matter of fact, Mr. Armstrong has
- 8 subsequently filed with the Commission for approval
- 9 of the agreement, and that's pending.
- 10 Q. And then in that testimony you also
- 11 concluded, Mr. Griffin, that CAM Properties was an
- 12 affiliated interest of New Landing Utility; is that
- 13 correct?
- 14 A. Yes, ma'am.
- 15 O. You concluded that the Commission had not
- 16 approved of any agreement between the utility and
- 17 CAM Properties; is that correct?
- 18 A. Again, that petition has been made to the
- 19 Commission, and it's now pending.
- 20 Q. And you concluded that for this reason the
- 21 Commission should exclude from expenses all rents
- 22 paid or due to CAM Properties; is that correct?

- 1 A. That's correct.
- Q. And in that testimony, Mr. Griffin, you
- 3 concluded that DAME Company was an affiliated
- 4 interest of New Landing; is that correct?
- 5 A. Yes.
- 6 Q. And isn't it correct you concluded that the
- 7 Commission had not approved any agreement between
- 8 the utility and DAME Company; is that correct?
- 9 A. That's correct.
- 10 Q. And you concluded that for this reason the
- 11 Commission should exclude from its expenses for
- 12 management services -- all amounts for management
- 13 services provided by DAME Company; is that correct?
- 14 A. Yes.
- 15 Q. At the time that you prepared this staff
- 16 exhibit, you knew that Staff Exhibit 2.0-R filed on
- 17 February 14, 2005 you knew that Mr. Armstrong's son
- 18 Matthew was providing service to New Landing, didn't
- 19 you?
- 20 A. I don't recall knowledge of who the person
- 21 was performing that service. I knew there was
- 22 someone performing billing services. I did not at

- 1 the time recall it was Matthew Armstrong.
- 2 MS. MURAN-FELTON: Just one second.
- 3 (A brief pause.)
- 4 MS. MURAN-FELTON: Q. Mr. Griffin, did you
- 5 review responses to the company's data requests from
- 6 the staff to the company?
- 7 A. From staff to the company, yes. Which ones
- 8 are you talking about?
- 9 Q. Specifically Data Request 4.7. That's Staff
- 10 Cross Exhibit 10, which I can provide to you if you
- 11 like.
- 12 (Document tendered.)
- 13 A. There's no date. I don't -- I did not send
- 14 that data request out myself. I do not recall
- 15 seeing that before February 8.
- 16 MR. ARMSTRONG: Before when?
- MS. MURAN-FELTON: February 8.
- 18 MS. MURAN-FELTON: Q. The testimony you filed on
- 19 February 15 you don't recall seeing this before
- 20 February 15?
- 21 A. February 15?
- Q. Excuse me, 14. Pardon me. February 14 you

- 1 filed this testimony.
- 2 A. February 14 is when I filed my Exhibit 2.0-R
- 3 and I don't recall seeing that before.
- 4 Q. When, if at any time -- could I have just
- 5 one minute.
- 6 (A brief pause.)
- 7 JUDGE BRODSKY: Are there going to be further
- 8 questions?
- 9 MS. MURAN-FELTON: I'm sorry. Just one minute.
- 10 (A brief pause.)
- MS. MURAN-FELTON: Q. Mr. Griffin, does staff
- 12 counsel make available to you all data request
- 13 responses in preparation of your testimony?
- 14 A. They don't make available per se. They're
- 15 available on -- all data request responses have been
- 16 sent interoffice mail so that they were available.
- 17 I just have not reviewed that particular one because
- 18 I'm not the one who sent it before I prepared my
- 19 testimony.
- 20 Q. Okay. So going back to the question I had
- 21 for you about first Mr. Armstrong's son Matthew, at
- 22 the time you prepared your testimony on February 14,

- 1 you did not -- you did not include -- at the time
- 2 you did not include any testimony that Matthew was
- 3 an affiliated interest?
- 4 A. No.
- 5 Q. And at the time you prepared that testimony,
- 6 you did not include in your testimony about any
- 7 opinions regarding whether or not Ann Armstrong was
- 8 an affiliated interest?
- 9 A. Ann Armstrong wouldn't have been an issue
- 10 because she was not incurring any expenses in the
- 11 test year that I was reviewing.
- 12 Q. And is your opinion now that Mrs. Armstrong
- 13 is an affiliated interest?
- 14 A. Yes.
- 15 Q. And at the time that you prepared your
- 16 testimony in February 14, 2005, did you conclude
- 17 that Mr. Armstrong's mother was an affiliated
- 18 interest?
- 19 A. No, I did not take issue with
- 20 Mr. Armstrong's mother at all. It was not an issue
- 21 again in that particular review.
- 22 Q. And do you think so now? Do you think his

- 1 mother now is an affiliated interest?
- 2 A. It's my opinion now that she was an
- 3 affiliated interest.
- 4 Q. In your most recent testimony filed on March
- 5 30, Mr. Griffin, you concluded that Matthew
- 6 Armstrong, and Ann Armstrong, and Mr. Armstrong's
- 7 mother are affiliated interests in your opinion; is
- 8 that correct?
- 9 A. That's correct.
- 10 Q. And you base that on the section of the
- 11 Illinois statute 220 ILCS 5-7-1012?
- 12 A. I saw H at the end of that.
- 13 O. Subsection H; is that correct?
- 14 A. Correct.
- 15 Q. And Subsection H has to do with people who
- 16 are part of the family of an officer or director of
- 17 a utility; is that correct?
- 18 A. As I recall, I don't have that section in
- 19 front of me now.
- 20 Q. I can provide one for you.
- 21 A. (Witness reviewed document.) It refers to
- 22 people who are related by ownership or blood

- 1 relationship.
- Q. And Matthew is not an owner of the utility,
- 3 is he?
- 4 A. No, he's -- but he is a blood relationship
- 5 which is why I considered him an affiliated
- 6 interest.
- 7 O. And Ann's not an owner?
- 8 A. Of the utility?
- 9 Q. Right.
- 10 A. No.
- 11 Q. Mr. Armstrong's mother is not an owner?
- 12 A. No.
- Q. And Subsection H has to do with a person
- 14 who's exercising control over a utility through a
- 15 family member; is that correct?
- MS. VON QUALEN: Your Honor, I'm going to object
- 17 to this line of questioning. Mr. Griffin did
- 18 reference 7-101 H, but I believe now Ms. Felton is
- 19 getting into legal argument and we have not provided
- 20 Mr. Griffin as a legal expert. This kind of
- 21 argument can be made in briefs and I don't think
- 22 that our lay witness should be subjected to

- 1 cross-examination about it.
- 2 JUDGE BRODSKY: Sustained.
- 3 MR. ARMSTRONG: Is he going to take out his
- 4 reference to the testimony they're affiliated
- 5 interests? He's not going to draw a legal opinion
- 6 and he shouldn't put in his testimony.
- 7 MS. MURAN-FELTON: Mr. Griffin has made a
- 8 conclusion and in his mind that these particular
- 9 parties are affiliated interests and he's referenced
- 10 Subsection H.
- 11 JUDGE BRODSKY: Save it for briefs and spare me
- 12 the editorial, Mr. Armstrong.
- MS. MURAN-FELTON: Q. Mr. Griffin, have you or
- 14 has any member of the Commission, as far as you
- 15 know, conducted any investigation or hearing
- 16 regarding whether or not either Matthew Armstrong,
- 17 Ann Armstrong, or Mr. Armstrong's mother are
- 18 affiliated interests?
- 19 A. No. Mr. Armstrong has not filed a petition
- 20 for an affiliated interest finding in that agreement
- 21 with those two cases. The only agreement --
- 22 petition that I'm aware of for approval under

- 1 affiliated interests would be for the law firm and
- 2 for CAM Properties.
- 3 Q. But, to your current knowledge, has the
- 4 Commission investigated whether or not these
- 5 entities are affiliated interests?
- 6 A. The Commission has not to my knowledge.
- 7 Q. And, to your knowledge, there's been no
- 8 hearing with respect to whether or not these three
- 9 entities are affiliated interests?
- 10 MS. VON QUALEN: Your Honor, I object. This has
- 11 been asked and answered.
- MS. MURAN-FELTON: Actually, no. I asked whether
- 13 there's been an investigation. Hearings is a
- 14 separate request.
- 15 JUDGE BRODSKY: Read the question back.
- 16 (Question read by
- 17 reporter.)
- 18 MS. VON QUALEN: The answer to the question about
- 19 whether there was an investigation.
- 20 JUDGE BRODSKY: You can't answer the question for
- 21 him.
- You may answer the question.

- 1 MS. VON QUALEN: I was objecting, your Honor.
- 2 I'm objecting because he already answered that there
- 3 has been no investigation and I think it is only
- 4 rational that if there has been no investigation
- 5 there has been no hearing. It would be very unusual
- 6 to have a hearing before there had been an
- 7 investigation.
- 8 MS. MURAN-FELTON: But he can answer what he
- 9 knows.
- 10 JUDGE BRODSKY: It's a simple matter. I'll allow
- 11 it.
- 12 THE WITNESS: Just to be clear, could you
- 13 identify the three entities we're talking about?
- MS. MURAN-FELTON: Q. Yes. Matthew Armstrong,
- 15 Ann Armstrong, and Mr. Armstrong's mother.
- 16 A. There has been no finding or investigation
- 17 as far as I know.
- 18 Q. Do you believe that Matthew Armstrong
- 19 controls what the utility does by telling
- 20 Mr. Armstrong what to do?
- 21 A. I have no knowledge of that, not to my
- 22 knowledge.

- 1 Q. Do you believe that Ann Armstrong controls
- 2 the utility by telling Mr. Armstrong what to do --
- 3 A. I don't know if Ann Armstrong tells
- 4 Mr. Armstrong what to do.
- 5 Q. -- with respect to the utility --
- 6 MR. ARMSTRONG: That --
- 7 JUDGE BRODSKY: Enough.
- 8 MS. MURAN-FELTON: Q. -- with respect to the
- 9 utility?
- 10 A. No, not to my knowledge.
- 11 Q. And with respect to Mr. Armstrong's mother,
- 12 Ms. Violet (sic) Armstrong, do you believe that she
- 13 in any way controls the utility by telling
- 14 Mr. Armstrong what to do?
- 15 A. I believe Mrs. Armstrong is deceased.
- 16 O. Yes.
- 17 A. Well, to my knowledge, she had not.
- 18 Q. Mr. Griffin, with respect to the water tower
- 19 renovation, you make some recommendations that
- 20 the -- considering that the total bill you testified
- 21 that would be \$80,000 to renovate the water tower,
- 22 is that correct?

- 1 A. Yes.
- 2 Q. Is that for this year only?
- 3 A. Oh, the payments?
- 4 Q. Payments for this year.
- 5 A. Payments for this year would be I think was
- 6 88 something.
- 7 Q. And you testified that it would be
- 8 appropriate to include this figure into the rate
- 9 base because this will be paid over a couple of
- 10 years?
- 11 A. No, that's not exactly right. What I did
- 12 was I included the 88,000 and amortized it over ten
- 13 years.
- Q. But right now you only allow \$8,000 to be
- 15 factored into the rate; is that correct?
- 16 A. Approximately 8800, yes.
- 17 Q. And how do you expect the utility to pay for
- 18 the 88,000 now if you are only factoring in 8,000
- 19 into your rate?
- 20 A. What I was doing was making adjustments to
- 21 the utility's revenue requirement. If I were to put
- 22 the entire \$88,000 into current year's expenses, for

- 1 the entire life of these rates the customer would be
- 2 paying \$88,000. That is not an appropriate way to
- 3 set rates.
- 4 Q. If I might respectfully request again you
- 5 answer the question. It doesn't specifically answer
- 6 how you are expecting the utility to pay for \$88,000
- 7 now.
- 8 A. If they don't have sufficient funds from
- 9 rates, they need to go and borrow money.
- 10 Q. If they borrow money, they need to have
- 11 Commission approval; is that correct?
- 12 A. I'm not sure. I know for certain capital
- 13 expenditures they need Commission approval. I don't
- 14 know if they would fall in that category or not.
- 15 Q. Why not propose a rate that would sunset at
- 16 a date certain to be segregted into a separate fund
- 17 so that the utility can pay for the renovation?
- 18 A. I'm sorry. Would you read that back.
- 19 (Question read by
- 20 reporter.)
- 21 MS. VON QUALEN: Your Honor, I'm going to object
- 22 to that question because I believe that is a rate

- 1 design question. That's not a revenue requirement a
- 2 rate base question.
- JUDGE BRODSKY: Is there a response from the
- 4 company?
- 5 (No response.)
- 6 Well, absent a response, I'm going to
- 7 allow the question. If he knows, he can answer. If
- 8 he doesn't know, that's an answer, too.
- 9 THE WITNESS: That's a unique approach I never
- 10 heard of. That is not the approach for setting a
- 11 revenue requirement that I have ever seen.
- MS. MURAN-FELTON: Q. If that approach were
- 13 taken, would that save on interest on a loan for
- 14 instance?
- 15 A. Would it save on interest as opposed to him
- 16 borrowing money?
- 17 O. Correct.
- 18 A. Well, there would be no interest if that
- 19 were the case, sure. If he didn't borrow money,
- 20 there wouldn't be any interest. Is that what you
- 21 mean?
- 22 Q. That's what I mean.

- 1 Mr. Griffin, to the legal fees, you
- 2 again spread the -- and/or amortized legal fees over
- 3 a five-year period; is that correct?
- 4 A. No. I think what you are doing is you're --
- 5 what you need to do is read my testimony 1.0 as well
- 6 as 2.0-R. In 11.0, I have adopted Mr. Effron's
- 7 position on legal fees, so I'm no longer armotizing
- 8 legal fees over five years.
- 9 Q. Is it your opinion, Mr. Griffin, that the
- 10 legal fees that were paid to outside counsel in the
- 11 enforcement proceedings in Ogle County are improper?
- 12 A. I believe that the company does have a right
- 13 to defend itself. One of the reasons I chose to
- 14 adopt Mr. Effron's position was that the legal --
- 15 outside legal fees for that particular case I could
- 16 not separate between how much of the legal fees were
- 17 paid to defend New Land Utility and how much was
- 18 paid to defend Mr. Armstrong personally since I
- 19 understand that the lawsuit was against both the
- 20 utility and Mr. Armstrong. I don't think it would
- 21 be proper for the utility to pay for legal fees to
- 22 defend Mr. Armstrong personally.

- 1 Q. But, as president of the utility, you would
- 2 believe that would be proper for a utility to incur
- 3 those fees -- legal fees with respect to
- 4 Mr. Armstrong as president of the utility?
- 5 A. Not to the extent it was for a personal
- 6 lawsuit, no, I don't believe so.
- 7 Q. But in his capacity as president in the
- 8 suit, as president --
- 9 A. As a representative of New Landing, that
- 10 portion of the lawsuit that was against New Landing
- 11 I believe is something that the utility has a right
- 12 to defend itself against in that case. That's why I
- 13 amortized that portion over five years in my
- 14 original testimony.
- 15 Q. And in either case, either amortizing it or
- 16 adopting Mr. Effron's testimony, how do you propose
- 17 the utility's suppose to pay for the legal fee
- 18 billing?
- 19 A. The purpose of my testimony is to develop a
- 20 revenue requirement that's appropriate for the
- 21 utility and that would include annual expenses that
- 22 are appropriate for ratepayers to pay.

- 1 Mr. Effron's approach was to use a level
- 2 of legal expenses, which I understand Mr. Armstrong
- 3 agreed, would be appropriate for a small utility his
- 4 size, so I think that was an appropriate amount
- 5 level.
- 6 Q. Okay. Nonetheless though, how do you
- 7 propose the utility's suppose to pay that legal fee
- 8 bill?
- 9 MS. VON QUALEN: Your Honor, I object. This
- 10 question has been asked and answered.
- 11 MS. MURAN-FELTER: It actually hadn't been
- 12 answered, so I propose if he knows that he answer
- 13 it.
- 14 JUDGE BRODSKY: If you know the answer, you may
- 15 answer it. If you don't, that's an answer, too.
- 16 THE WITNESS: The level of expense does not go to
- 17 any particular legal bill. It's a level of legal
- 18 expense which should be covered by ratepayers.
- 19 MS. MURAN-FELTON: Q. You're still not answering
- 20 the question, maybe you don't know or --
- 21 A. Well, I thought I was answering the
- 22 question. It's not designed to pay a particular

- 1 legal fee in this case. When you set a particular
- 2 legal defense, there can be Ogle County lawsuits
- 3 involved in there. There could be other lawsuits.
- 4 It's just a level of expenses for ratemaking
- 5 purposes. Rates aren't designed necesssarily to pay
- 6 specific bills. They're designed to pay legal
- 7 costs.
- 8 Q. So in this case how do you pay the legal
- 9 bills?
- 10 A. Well --
- 11 MS. VON QUALEN: Again, I object. At this point
- 12 it's becoming badgering. Mr. Griffin has explained
- 13 what the purpose of his testimony is to set revenue
- 14 requirements and how rates are set. He has stated
- 15 at least once, if not twice, that the purpose of
- 16 this case is not to pay specific bills that New
- 17 Landing hasn't occurred.
- 18 JUDGE BRODSKY: Well, I have to agree at this
- 19 point about what you've got with the question, so
- 20 move on.
- 21 MS. MURAN-FELTON: Q. Mr. Griffin, in your
- 22 opinion are the rates designed to allow the utility

- 1 to pay its bills?
- 2 A. The rates are designed -- and I take it that
- 3 you are talking -- you are asking a question in the
- 4 context of my rate -- my adjustment to revenue
- 5 requirement as opposed to rate design?
- 6 O. No.
- 7 A. Well, I don't design rates.
- 8 MS. VON QUALEN: Then, your Honor, I object to
- 9 this question because it's about rate design and we
- 10 have here an accounting witness who testified about
- 11 rate base and revenue requirement.
- 12 JUDGE BRODSKY: Ms. Felton, it seems like you are
- 13 heading in the rate design direction. Is that -- I
- 14 mean, if you have a specific question, then rephrase
- 15 it.
- 16 MS. MURAN-FELTON: Okay. I'll rephrase it.
- 17 MS. MURAN-FELTON: Q. Mr. Griffin, is it your
- 18 opinion that the utility should realize enough
- 19 revenue to pay its bills?
- 20 A. The utility should have a level of -- have
- 21 tariffs which will grant it an opportunity to pay a
- 22 reasonable level of expenses and to earn a return on

- 1 a reasonable investment that is serving the company.
- 2 That's what it's designed to do.
- Q. And then in your opinion does that mean the
- 4 utility should not get enough to pay its bills?
- 5 A. Well, if the utility incurs bills that are
- 6 within the realm of the amount of money granted by
- 7 the Commission, they should be able to pay the
- 8 bills.
- 9 If the bills become higher, then -- as
- 10 granted by the Commission, then they should file for
- 11 a rate increase when that happens hopefully in time
- 12 for it to do some good so that when, and if, the
- 13 Commission agrees that that level of expenses is
- 14 proper, they would include it.
- MS. MURAN-FELTON: If we could have just one
- 16 minute.
- 17 (A brief pause.)
- We're almost done.
- 19 MS. MURAN-FELTON: Q. Mr. Griffin, just out of
- 20 clarification, in your schedule potentially -- it's
- 21 actually your Exhibit 2.0-R, Schedule 2.03-W. It's
- 22 REV-W revised, I believe.

- 1 A. Is that 2.03? Is that W or S?
- 2 O. W-REV.
- 3 A. Okay.
- 4 O. What does CWIP mean?
- 5 MS. VON QUALEN: On Line 15?
- 6 THE WITNESS: I'm trying to see if this one was
- 7 superceded. No, it wasn't. 203 -- I'm sorry. What
- 8 was your question again?
- 9 MS. MURAN-FELTON: Q. What is CWIP, the acronym
- 10 under Line 15?
- 11 A. CWIP?
- 12 O. Uh-huh. Yes.
- 13 A. Oh, I'm sorry. That should be CIAC.
- Q. What does that mean?
- 15 A. Contributions in aid of construction.
- 16 Q. Thank you.
- 17 And would that also be with respect to
- 18 Schedule 2.03-S? It's Line 8. You also reference
- 19 CWIP.
- 20 A. Without looking, I would say it probably is.
- 21 203-S?
- 22 Q. Right.

- 1 A. Yes.
- 2 Q. Thank you.
- 3 JUDGE BRODSKY: Are there any further questions?
- 4 MS. MURAN-FELTON: I think there's about one or
- 5 two follow-up questions.
- 6 MS. MURAN-FELTON: Q. Mr. Griffin, I'm turning
- 7 you to your second supplemental testimony filed on
- 8 March 30, Page 6.
- 9 A. Yes.
- 10 Q. Do you know -- you reference payment for
- 11 services to Mr. Armstrong's private residence. Do
- 12 you know that the utility stores records at
- 13 Mr. Armstrong's residence?
- 14 A. I have no idea.
- 15 Q. And if it did, if the utility did store
- 16 records at Mr. Armstrong's private residence,
- 17 wouldn't that be appropriate to pay an appropriate
- 18 and reasonable fee for storage?
- 19 A. Well, the problem with that is the company
- 20 has equipment and other things that -- other
- 21 facilities belonging to the company that is not
- 22 protected by the service, and I'm sure that even if

- 1 there was an argument to make for the storage of
- 2 company property at Mr. Armstrong's home, the entire
- 3 fee wouldn't be appropriate to put in rate base.
- 4 Q. Do you know exactly how the fee is
- 5 allocated?
- 6 A. I don't even know what is stored at
- 7 Mr. Armstrong's private residence, and there's
- 8 nothing allocated on the books.
- 9 Q. So --
- 10 A. It's all charged to New Landing on the
- 11 books.
- 12 Q. But you have no idea how that fee is
- 13 allocated?
- 14 A. Well, yes. It's a hundred percent allocated
- 15 to New Landing.
- 16 Q. And how exactly do you know that?
- 17 A. Because that is the amount that's on the
- 18 company's records.
- 19 Q. Have you looked at the company records,
- 20 Mr. Griffin? What is the amount?
- 21 A. There is more than one amount. The initial
- 22 payment -- and I don't have it with me at this time.

- 1 I could get it -- it's in excess of \$1100 to
- 2 install, then there's an annual fee of about \$240 I
- 3 believe.
- 4 Q. Mr. Griffin, do you know now is the utility
- 5 making any payments to Matthew Armstrong, Ann
- 6 Armstrong, or to other security services?
- 7 A. I'm not aware of any payments made to Ann
- 8 Armstrong. I believe from hearing Mr. Armstrong's
- 9 testimony yesterday that payment to Matthew
- 10 Armstrong may have stopped in September of 2004
- 11 whenever he went away to California, but they were
- 12 continuing in 2003 and 2004.
- 13 Q. And with respect to other security services?
- 14 A. Beg your pardon?
- 15 Q. Are there any other payments being made to
- 16 any other security services?
- 17 A. Security services?
- 18 O. Yes.
- 19 A. Not that I'm aware of, no.
- 20 Q. And, like I said, the utility is not making
- 21 any payments to Mr. Armstrong's mother currently?
- 22 A. That's correct.

- 1 MS. MURAN-FELTON: I don't think I have anything
- 2 further. Thank you very much.
- 3 THE WITNESS: Thank you.
- 4 JUDGE BRODSKY: All right. That took a little
- 5 longer than projected, so we are going to break for
- 6 lunch at this point. We'll take an hour and 15
- 7 minutes.
- Before we adjourn, I would like to note
- 9 that I don't expect people to be researching their
- 10 testimony and records to decide whether they have
- 11 cross while it's their turn for cross, and if that
- 12 seems to be happening again, cross is going to be
- 13 deemed to be waived, so please be organized when we
- 14 return from the lunch break. It's 12:20. We will
- 15 return at 1:35.
- 16 (Whereupon, a luncheon
- 17 break was taken.)
- 18
- 19
- 20
- 21
- 22

- 1 AFTERNOON SESSI ON
- 2 JUDGE BRODSKY: All right. So we are back.
- 3 Is it still the case that both
- 4 intervenors have cross for Mr. Griffin?
- 5 MR. GARG: We do.
- 6 JUDGE BRODSKY: Who wants to proceed?
- 7 MR. GARG: I can go.
- 8 JUDGE BRODSKY: Okay. Mr. Griffin, I remind you
- 9 you are still under oath,
- 10 MR. GRIFFIN: Yes.
- 11 THOMAS L. GRIFFIN, (continued)
- 12 The witness on the stand at the time of recess,
- 13 resumed the stand and testified further as follows:
- 14 CROSS EXAMINATION
- 15 BY
- 16 MR. GARG:
- 17 Q. Good hello, Mr. Griffin.
- 18 A. Good morning -- afternoon.
- 19 Q. Can you please refer to Staff Exhibits
- 20 2.0-R, Schedule 2.03-S.
- 21 A. I'm sorry. I didn't hear the reference
- 22 O. The schedule is 2.03-S.

- 1 A. W?
- 2 Q. S, the sewer one.
- 3 A. Okay.
- 4 O. This schedule shows the contributions in aid
- 5 of construction for sewer, correct?
- 6 A. Yes.
- 7 Q. And the staff adjustments before the
- 8 reclassification for advances is listed as \$162,349;
- 9 is that correct?
- 10 A. Yes.
- 11 Q. Now this figure is less than what the
- 12 company proposed for contributions in aid to
- 13 construction; is that correct?
- 14 A. Yes.
- 15 Q. To the extent that the staff's proposal is
- 16 less than the company's calculation of contributions
- 17 in aid of construction, is it fair to say that in
- 18 effect staff is treating plant that was shown as
- 19 being contributed on the company's books as having
- 20 been acquired with investor funds?
- 21 A. With investor funds?
- 22 O. Yes.

- 1 A. Well, the company showed an amount under
- 2 utility plant that was -- and then the portion of
- 3 that plant that is not acquired with investor funds
- 4 would be their contribution in aid of construction
- 5 which in this case is 804,596 of their total utility
- 6 plant they are saying was not provided by investor
- 7 funds.
- 8 O. But, to the extent that -- that your
- 9 proposal for contributions in aid of construction is
- 10 less than what the company proposed to be the
- 11 contributions in aid of construction, wouldn't that,
- 12 in effect, reduce the deduction from rate base?
- 13 A. Yes.
- 14 Q. And wouldn't that treat -- if you have a
- 15 reduction in rate base, wouldn't that then be -- if
- 16 you are reducing the reduction to the rate base or
- 17 the deduction from the rate base, isn't that
- 18 treating some of the contributions as if they came
- 19 from investor funds?
- 20 A. Okay. Now to clarify the -- I am
- 21 disallowing a portion of the plant. Some of the
- 22 plant that I'm disallowing is contributed plant;

- 1 therefore, I have to reduce the amount of
- 2 contributed plant that's on the books also, so
- 3 it's -- the net effect is to reduce rate base but,
- 4 to the extent that I'm reducing plant that's already
- 5 out of rate base because it's contributed, I have to
- 6 add that back.
- 7 Q. Okay. Is there a -- is the contribution in
- 8 aid of construction that you propose less than that
- 9 which the company proposed other than -- other than
- 10 the contributions that you did not include in the
- 11 rate base?
- 12 A. Okay. Let's see if I understand. The
- 13 contributions in aid of construction that I'm
- 14 proposing is less than what the contributions in aid
- 15 of construction that the company is proposing, and
- 16 the reason for that is I have eliminated a
- 17 substantial amount of utility plant from the
- 18 company's rate base and some of that was
- 19 contributions in aid of construction.
- 20 O. Okay. And then is this data count for all
- 21 of the differences between your proposal for
- 22 contributions in aid of construction and the

- 1 company's?
- 2 A. Yes.
- 3 Q. And was it a proportional decrease?
- 4 A. Well, I actually look at the plant that I'm
- 5 allowing and the contributions in aid of
- 6 construction that I'm allowing and then made that
- 7 adjustment. I didn't proportion it. I actually had
- 8 the contributions in aid of construction per asset
- 9 class and so I made that particular adjustment.
- 10 Q. Okay. So to clarify, if the contribution --
- 11 if the contributions in aid of construction exist on
- 12 the company's books, isn't it reasonable to infer
- 13 that these contributions were received from the --
- 14 were received by the company?
- 15 A. It's reasonable to conclude that that
- 16 represents plant that was not funded by investor
- 17 supplied capital and so it was a reduction from
- 18 their rate base, yes.
- 19 Q. Okay. Now it's true you mentioned that
- 20 contributions in aid of construction are a deduction
- 21 from the rate base?
- 22 A. That's correct.

- 1 O. And would it also be the case then that --
- 2 it would also be the case, wouldn't it, that
- 3 contributions in aid of construction is a deduction
- 4 to net plant?
- 5 A. Yes, net plant is the major portion of the
- 6 rate base, and so that is true.
- 7 Q. Okay. Could I refer you to ICC Staff
- 8 Exhibit 2 point -- Exhibit 2.0-R, Schedule 2.01-S
- 9 just a few pages before.
- 10 A. Yes.
- 11 Q. And that's the utility plant for the
- 12 sewer --
- 13 A. Yes.
- 14 Q. -- schedule.
- And it says the total staff adjustment is
- 16 a decrease of \$37,961.
- 17 A. That's correct.
- 18 Q. But you just testified that contributions in
- 19 aid of construction is a deduction from the net
- 20 plant, correct?
- 21 A. Yes.
- 22 Q. So could you explain the discrepancy between

- 1 the number you propose for contributions in aid of
- 2 construction, which is \$162,349, and why the total
- 3 adjustment to the net plant is \$37,961?
- 4 A. Okay. I guess I have -- the best way to
- 5 answer that is try to explain how I made my
- 6 calculation. The plant per company is in that Line
- 7 B and the plan per staff is in line -- or per that
- 8 order that initially establish plant is in Line C or
- 9 Column C.
- 10 MR. VON QUALEN: Mr. Griffin, are you referring
- 11 to 2.01-S?
- 12 THE WITNESS: 201-S?
- 13 MR. GARG: Yes.
- 14 THE WITNESS: Yes. The reduction I'm making in
- 15 plant is shown that the reduction made to
- 16 contributions in aid of construction is on 203,
- 17 which you said, and you are trying to make a
- 18 correlation between the two?
- 19 MR. GARG: Q. Well, if contributions in aid of
- 20 construction is suppose to be a reduction to net
- 21 plant, on Schedule 2.01 sewer, your total adjustment
- 22 to the net plant is 37,961.

- 1 A. I see your confusion. Yes, it is, because
- 2 what I did was I looked at the individual asset
- 3 categories independently, and there apparently was a
- 4 discrepancy on the company's books for contributions
- 5 in aid of construction which caused this amount to
- 6 go up.
- 7 I actually calculated what contributions
- 8 in aid of construction should be, according to the
- 9 records of the company and the original order of the
- 10 company that's in Docket 79-0673 and 79-0675 and
- 11 recalculated what the actual amount should be as
- 12 opposed to what the company has in its records and
- 13 so there was that discrepancy in contributions in
- 14 aid of contribution.
- 15 Q. And you calculated the contributions in aid
- 16 of construction. The number you came up with was
- 17 less than the company --
- 18 A. It had to be in that case.
- 19 Q. -- than the company proposed?
- 20 But still my question is if your
- 21 number -- if your calculation for contributions in
- 22 aid of construction is \$162,349, and contributions

- 1 in aid of construction are a deduction from net
- 2 plant, why is your total adjustment to the net plant
- 3 only \$37,961?
- 4 A. Yes. I understand. If you look -- the best
- 5 way to understand, if you look at the two schedules,
- 6 201-S and 203-S, you'll see that for collecting
- 7 structures the company only has \$436,684 on their
- 8 books.
- 9 The company was actually reporting less
- 10 plant than they actually had according to the reg
- 11 order, however, most of that or all of that plant is
- 12 contributed. The whole 469,723 is contributed, so
- 13 that accounts for why there is the difference
- 14 between the amount of plant and the amount of
- 15 contributions in aid of construction. It's just the
- 16 company did not have the proper amount on their
- 17 books for the collection structures and it all
- 18 happens to be contributed plant.
- 19 If you look at Column C on 201, the
- 20 account -- the line called -- the account called
- 21 amount per staff, which is the addition to C and D,
- 22 you will see that the collecting structure is

- 1 469,723.
- When you take the original order of the
- 3 Commission and adding the amount of additions that
- 4 the company had backup for, that 469,723 is higher
- 5 than what the company shows on its own books.
- 6 On Schedule 203, I am showing the
- 7 adjustment that contributions in aid of
- 8 construction, and the contributions in aid of
- 9 construction represents all of the collecting
- 10 structures. It has the effect of actually going the
- 11 other way with rate base because the company didn't
- 12 have enough plant in the system on their books.
- 13 It's very confusing. I'm sorry.
- Q. Are you saying their books were wrong?
- 15 A. Their books are wrong, yes. That's the
- 16 short answer.
- 17 (Laughter.)
- 18 Their books are wrong. I'm trying to
- 19 establish plant which probably should be clarified
- 20 in the beginning, because it's a little convoluted,
- 21 but the company had the problem of not keeping
- 22 continuing property records and they also hadn't

- 1 been in for a rate case in a long time, and so
- 2 basically what I had to do is create a utility plant
- 3 rate base for the company, and the method I used is
- 4 the method that has been approved by the Commission
- 5 in other water companies that were not keeping
- 6 continuously proper records, which is to take the
- 7 last Commission order, finding what the level of
- 8 plant is, and then adding to it known and measurable
- 9 changes. I did that as opposed to using what the
- 10 company had on their books and then I adjusted the
- 11 books for ratemaking purposes.
- 12 MR. GARG: Q. Okay. I would like to move to
- 13 another question. Can you refer to Staff Exhibit
- 14 No. 2, your testimony on Page 11, Lines 206, to 208,
- 15 to 209. Sorry.
- 16 A. 208, yes.
- 17 Q. Yes, to 206 to 209.
- 18 A. Okay.
- 19 Q. You state that -- I know you said they never
- 20 filed a tax return and that there is no evidence
- 21 that taxes were due in any of the years reviewed,
- 22 correct?

- 1 A. That's correct.
- Q. Yet, staff is allowing an income tax expense
- 3 cost of service, correct?
- 4 A. Yes. Your question is why?
- 5 O. Well --
- 6 A. Okay.
- 7 Q. Well, actually, isn't it true, in fact, that
- 8 NLU has actually been losing money?
- 9 A. Yes, they have been losing money.
- 10 Q. And if it's true that they have been losing
- 11 money, isn't it likely that NLU would have income
- 12 tax loss carry forwards?
- 13 A. It's possible they could have income tax
- 14 loss carry forwards; however, when we are
- 15 establishing rates for ratemaking purposes, we are
- 16 establishing a level of cost which going forwards
- 17 would be appropriate for that company.
- 18 On an going-forward basis, assuming the
- 19 company is allowed rates sufficient to give them
- 20 a -- to pay costs and give them a return, which
- 21 would be a profit for tax purposes, then the company
- 22 would need money to pay those taxes. Tax loss carry

- 1 forwards are not included in the -- in the
- 2 calculation, those taxes for ratemaking purposes.
- Now in my second option referred to the
- 4 2.0R. In my second option that I refer to in 11.0,
- 5 there are no income taxes in that case because there
- 6 would be no profit per se.
- 7 Q. And you propose these two scenarios as
- 8 options for the Commission to decide upon?
- 9 A. I propose two options. Is that what your
- 10 question?
- 11 O. Yes.
- 12 A. Yes. I propose two options that the
- 13 Commission can consider.
- Q. But now if NLU has substantial income tax
- 15 loss carry forwards, then isn't it true it would not
- 16 actually have to pay required income taxes in the
- 17 future?
- 18 A. It's possible that they would not have -- in
- 19 the near future have to pay taxes if their tax loss
- 20 carry forwards wiped out the tax liability for any
- 21 given year, it's true.
- 22 Q. And isn't it true, in fact, that NLU itself

- 1 did not include income tax expense in its cost of
- 2 service?
- 3 A. It did not include that tax -- the income
- 4 tax expense --
- 5 O. That NLU did not -- itself did not include
- 6 an income tax expense in its cost of service.
- 7 A. Tax loss carry forwards?
- 8 Q. An expense, an income tax expense --
- 9 A. Can they --
- 10 Q. -- that the utility itself cannot include.
- 11 A. The utility itself, no, because the
- 12 utility -- the utility exhibit shows a loss in all
- 13 their exhibits.
- 14 Q. So it being established that the utility had
- 15 been losing money, there is still -- anything
- 16 established that potentially the company would not
- 17 have to pay any income taxes in the foreseeable
- 18 future, isn't it true that you still set forth an
- 19 income tax expense for the company?
- 20 MR. VON QUALEN: Excuse me.
- 21 THE WITNESS: As I --
- 22 MR. VON QUALEN: Are you asking a hypothetical

- 1 question there?
- 2 MR. GARG: No, I'm not.
- 3 MS. VON QUALEN: Are you saying that it has been
- 4 established or are you saying if it were
- 5 established?
- 6 MR. GARG: I can rephrase my question.
- 7 MS. VON QUALEN: Thank you.
- 8 MR. GARG: Q. So it having been established that
- 9 NLU has been losing money --
- 10 A. It has been established that they have been
- 11 losing money in the past, yes.
- 12 Q. Right. And the potential, based on that
- 13 that NLU would not have to pay any income taxes in
- 14 the future, is it the case that you still set forth
- 15 an income tax expense for the company?
- 16 A. For ratemaking purposes, regardless of
- 17 whether or not they could apply tax loss carry
- 18 forwards for ratemaking purposes, it's appropriate
- 19 to establish a level of taxes as cost of service.
- 20 Q. And what do you base those taxes on then or
- 21 what do you base the income tax expense on?
- 22 A. The income tax expense is developed in

- 1 Mr. Struck's schedule, so he could probably answer
- 2 that.
- 3 Q. And do you know if it's the case that
- 4 Mr. Struck also presented two scenarios, one for
- 5 zero percent return on rate base?
- 6 A. Yes. In his Exhibit 10.0, he produces a
- 7 scenario based on my two recommendations.
- 8 Q. Okay. Okay. And I have one more question.
- 9 Can you please refer to Staff Exhibit 11.0, Schedule
- 10 11.01-W, Page 2, and then also concurrently if you
- 11 can look at Schedule 11 -- I'm sorry -- yes,
- 12 Schedule 11.03-S, Page 2.
- 13 A. Okay.
- 14 Q. Both of these schedules show a description
- 15 for a certified operator and an on-site manager be
- 16 an expense.
- 17 A. Yes.
- 18 Q. On 11.01-W, Page 2, there is an amount of
- 19 19,900 for the on-site manager and 5,000 for the
- 20 certified officer for water; is that correct?
- 21 A. Yes.
- 22 O. And then for the sewer there's a certified

- 1 operator expense of 19,500 and an on-site manager
- 2 expense of 6,500.
- 3 A. Yes.
- 4 Q. Are you aware of how much is actually spent
- 5 on the on-site manager and certified operator?
- 6 A. Yes. These amounts were taken directly from
- 7 the company's books and records of payments made in
- 8 the test year.
- 9 Q. Okay. In light of Mr. Armstrong's testimony
- 10 yesterday, can you explain how you arrived at your
- 11 numbers?
- 12 A. I'm not sure which portion of
- 13 Mr. Armstrong's testimony you are referring to.
- 14 Q. I believe Mr. Armstrong testified that he
- 15 paid Rusty Cox, his water facility operator, \$500 a
- 16 month and that he paid Gregory Stechschulte \$1300 a
- 17 month to operate sewer facilities.
- 18 A. These costs include what the salary was,
- 19 plus any payments they made to the operator to
- 20 reimburse for expenses as I recall.
- Q. What date were your figures made pursuant
- 22 to?

- 1 A. These would be for the Calendar Year 2003.
- 2 Q. Isn't it true that actual payments have
- 3 fluctuated since then?
- 4 A. Since then, since 2004 you mean?
- 5 Q. Yes, and continuing onto the present.
- 6 A. I haven't looked at the costs in 2004 for
- 7 these operators.
- 8 Q. So is it your testimony then that -- okay.
- 9 MR. GARG: I believe that that's all my
- 10 questions.
- 11 THE WITNESS: Thank you.
- 12 JUDGE BRODSKY: Okay. Mr. Lowe.
- 13 MR. LOWE: I have no questions.
- 14 JUDGE BRODSKY: Staff redirect.
- 15 MS. VON QUALEN: Could we have a few minutes.
- 16 JUDGE BRODSKY: All right.
- 17 (A brief pause.)
- 18 Are we set?
- 19 MS. VON QUALEN: I have just a couple of
- 20 questions.
- 21 JUDGE BRODSKY: Okay. Go ahead.

22

- 1 REDIRECT EXAMINATION
- 2 BY
- 3 MS. VON QUALEN:
- 4 Q. Mr. Griffin, do you recall when Ms. Felton
- 5 asked you some questions in regard to whether
- 6 Mr. Armstrong's wife and whether Mr. Armstrong's
- 7 mother had any control over New Landing Public
- 8 Utility?
- 9 A. Yes, I do.
- 10 Q. Do you have any opinion as to whether
- 11 Mr. Armstrong's wife or Mr. Armstrong's mother has
- 12 any control over the New Landing Public Utility?
- 13 A. No.
- MS. MURAN-FELTON: Was this asked and answered by
- 15 me?
- 16 THE WITNESS: No, I do not.
- 17 MS. VON QUALEN: Thank you. That's all the
- 18 questions I have.
- 19 JUDGE BRODSKY: Okay. Did you have anything
- 20 further?
- MS. MURAN-FELTON: No. No thank you.
- 22 JUDGE BRODSKY: Okay. Thank you, Mr. Griffin.

- 1 MS. VON QUALEN: Staff calls Scott Struck.
- 2 (Witness sworn.)
- 3 JUDGE BRODSKY: Thank you.
- 4 SCOTT A. STRUCK,
- 5 called as a witness herein, having been first duly
- 6 sworn, was examined and testified as follows:
- 7 DIRECT EXAMINATION
- 8 BY
- 9 MS. VON QUALEN:
- 10 Q. Please state your name for the record.
- 11 A. My name is Scott A. Struck.
- 12 O. Who is your mother and what is your business
- 13 address?
- 14 A. I'm currently employed as a supervisor in
- 15 the Accounting Department of the Financial Analysis
- 16 Division of the Illinois Commerce Commission. My
- 17 business address is 527 East Capitol Avenue,
- 18 Springfield, Illinois, 62701.
- 19 Q. Mr. Struck, did you prepare testimony and
- 20 exhibits for submittal in this proceeding?
- 21 A. Yes, I did.
- 22 Q. Do you have before you a copy of a document

- 1 that has been marked as ICC Staff Exhibit 1.0-R,
- 2 Revised Direct Testimony of Scott A. Struck?
- 3 A. Yes, I do.
- 4 Q. And does that document consist of five
- 5 typewritten pages and attached schedules?
- 6 A. Yes, it does.
- 7 Q. Did you prepare ICC Staff Exhibit 1.0-R for
- 8 submittal in this proceeding?
- 9 A. Yes, I did.
- 10 Q. Do you have any additions or corrections to
- 11 make to ICC Staff Exhibit 1.0-R?
- 12 A. No.
- 13 Q. Do you also have before you ICC Staff
- 14 Exhibit 6.0, Supplemental Direct Testimony of Scott
- 15 A. Struck?
- 16 A. Yes, I do.
- 17 Q. And does that testimony consist of four
- 18 typewritten pages and numerous attached schedules?
- 19 A. Yes, it does.
- 20 Q. Did you prepare ICC Staff Exhibit 6.0 for
- 21 submittal in this proceeding?
- 22 A. Yes, I did.

- 1 Q. Do you have any additions or corrections to
- 2 make to Staff Exhibit 6.0?
- 3 A. No.
- 4 Q. Mr. Struck, do you have before you a copy of
- 5 a document that has been marked as ICC Staff Exhibit
- 6 10.0, Second Supplemental Direct Testimony of Scott
- 7 A. Struck?
- 8 A. Yes, I do.
- 9 Q. Did you also prepare that document for
- 10 submittal in this proceeding?
- 11 A. Yes.
- 12 Q. Do you have any additions or corrections to
- 13 make to ICC Staff Exhibit 10.0?
- 14 A. No.
- 15 O. Is the information contained in ICC Exhibit
- 16 1.0-R, 6.0, and 10.0 true and correct to the best of
- 17 your knowledge?
- 18 A. Yes.
- 19 Q. If I were to ask you the same questions that
- 20 are contained in those three exhibits, would your
- 21 answers be the same today?
- 22 A. Yes, they would.

- 1 MR. VON QUALEN: The exhibits I have been
- 2 referring to were filed on e-Docket 1.0-R was filed
- 3 on February 14, 2005, Exhibit 6.0 was filed on March
- 4 8, 2005, and Exhibit 10.0 was filed on March 30,
- 5 2005.
- At this time, Judge, I would move for
- 7 these exhibits, Exhibit 1.0-R, Exhibit 6.0, and
- 8 Exhibit 10.0, to be entered into evidence.
- 9 JUDGE BRODSKY: Any objection?
- 10 MS. MURAN-FELTON: Company has no objection other
- 11 than the fact that we had agreed to one stipulation
- 12 but no objection to the testimony itself.
- 13 JUDGE BRODSKY: Okay.
- 14 MR. LOWE: No objection.
- 15 MR. GARG: No objection.
- 16 JUDGE BRODSKY: Then those exhibits will be
- 17 admitted subject to cross and subject to the
- 18 discussed stipulation.
- 19 (Whereupon, Staff
- Exhibit Nos. 1.0-R,
- 21 6.0, and 10.0 were
- 22 received in evidence.)

- 1 MS. MURAN-FELTON: Yes. Your Honor, the company
- 2 and staff has discussed Mr. Struck's testimony and
- 3 have come to a stipulation that I think everyone's
- 4 willing to, at least staff and the company, are
- 5 willing to accept and that is that I'll read it for
- 6 the record in Schedules 6.01-W, and 6.01-S, as well
- 7 as in Schedule 1.01-W and 1.01-S, Mr. Struck,
- 8 incorporates the rate of return of 8.38 into his
- 9 calculation of the revenue requirements in those
- 10 schedules.
- If the rate of return is higher, such as
- 12 10.3, or 11.2, or any other amount, then the net
- 13 operating income would also be proportionately
- 14 higher.
- JUDGE BRODSKY: Does staff so stipulate?
- 16 MS. VON QUALEN: Yes.
- 17 JUDGE BRODSKY: Okay. For the record, is anybody
- 18 else joining in the stipulation?
- 19 MR. LOWE: We will.
- 20 MS. SATTER: We're not going to join in the
- 21 stipulation.
- 22 JUDGE BRODSKY: Okay. But it doesn't sound like

- 1 you are objecting to it either.
- 2 MS. SATTER: No.
- 3 JUDGE BRODSKY: So noted. Do you wish to
- 4 proceed?
- 5 MS. MURAN-FELTON: I don't have any further
- 6 questions for Mr. Struck in light of that
- 7 stipulation.
- 8 JUDGE BRODSKY: Okay. Anything further from the
- 9 intervenors?
- 10 MR. GARG: I have one question.
- 11 JUDGE BRODSKY: Okay.
- 12 CROSS EXAMINATION
- 13 BY
- MR. GARG:
- 15 Q. Hello, Mr. Struck.
- 16 A. Hello.
- 17 Q. Could you please refer to Staff Exhibits
- $18 \quad 10.01-W$  and 10.01-S. Isn't it true that staff --
- MR. ARMSTRONG: What number?
- 20 MR. GARG: 10.01-W and 10.01-S.
- 21 MR. GARG: O. Isn't it true that staff is
- 22 allowing an income tax -- an income tax expense for

- 1 both federal and state income taxes in the cost of
- 2 service?
- 3 A. It's correct that staff's revenue
- 4 requirement does include income taxes in both those
- 5 Schedules 10.01-W and 10.01-S.
- 6 Q. Isn't it true that the company has been
- 7 losing money and that it's likely that the company
- 8 would have income tax loss carry forwards?
- 9 A. As I was sitting here earlier today, I heard
- 10 Staff Witness Griffin's testimony regarding that,
- 11 but I have not performed any analysis in this
- 12 proceeding that would form the basis for an opinion
- 13 about that with respect to this company in this
- 14 proceeding. I just incorporated the recommendations
- 15 of other staff witnesses.
- 16 MR. GARG: Thank you.
- 17 That's all the questions.
- 18 MR. LOWE: I have just one.
- 19 CROSS EXAMINATION
- 20 BY
- 21 MR. LOWE:
- 22 Q. Mr. Struck, just as a general proposition I

- 1 note with reference to this particular case, but if
- 2 a company has been losing money consistently and
- 3 suddenly earns a profit, there is a tax loss
- 4 carry over, generally speaking, correct, which would
- 5 effect its revenue requirements, vis-a-vis its
- 6 payment of federal and state income taxes?
- 7 A. Generally, I think it's correct that there
- 8 would be some impact of past losses on future
- 9 earnings when one is preparing tax returns or
- 10 calculating taxes payable, but with respect to
- 11 ratemaking and determining revenue requirements, the
- 12 goal is to determine a company's cost of service for
- 13 a test period and, generally speaking, those loss
- 14 carry forwards aren't included in a test year which
- 15 is suppose to be representative going forward for an
- 16 indeterminate period of time.
- JUDGE BRODSKY: Anything further?
- 18 MR. LOWE: I have no other questions.
- 19 JUDGE BRODSKY: Any redirect?
- 20 MS. VON QUALEN: Staff has no redirect.
- JUDGE BRODSKY: Thank you, Mr. Struck.
- 22 MS. SATTER: We are going to Dave Effron.

- 1 JUDGE BRODSKY: Let's see. We have three
- 2 witnesses left I believe --
- 3 MS. SATTER: Yes.
- 4 JUDGE BRODSKY: -- Mr. Hanson, Connor, and
- 5 Effron.
- 6 What's your proposal for the schedule.
- 7 MS. SATTER: Well, I thought to continue with the
- 8 accounting we could do Dave Effron --
- 9 MS. VON QUALEN: That's fine.
- 10 MS. SATTER: -- then we would go to Fred Hanson
- 11 and then to Dennis Connor.
- MS. VON QUALEN: Staff has no cross for any of
- 13 those three.
- 14 MS. SATTER: Okay.
- 15 MS. MURAN-FELTON: That's fine.
- 16 MS. SATTER: Do you have time to call him now?
- 17 MS. MURAN-FELTON: Absolutely.
- JUDGE BRODSKY: So that's fine, so it would be
- 19 Mr. Effron and by appearing by phone?
- 20 MS. SATTER: Yes.
- 21 JUDGE BRODSKY: Let's go off the record and get
- 22 the phone set up.

- 1 (Off the record.)
- 2 Let's go back on the record. Go ahead
- 3 and call your witness.
- 4 MS. SATTER: Okay. I would like to call David J.
- 5 Effron on behalf of the People of the State of
- 6 Illinois.
- 7 JUDGE BRODSKY: Okay.
- 8 MS. SATTER: Thank you.
- 9 (Witness sworn.)
- DAVID J. EFFRON,
- 11 called as a witness herein, having been first duly
- 12 sworn, was examined and testified as follows:
- 13 DIRECT EXAMINATION
- 14 BY
- 15 MS. SATTER:
- 16 Q. Would you state your name, occupation, and
- 17 business address.
- 18 A. My name is David J. Effron, E-f-f-r-o-n.
- 19 I am a consultant specializing in utility matters,
- 20 and my business address is 386 Main Street,
- 21 Richfield, Connecticut.
- 22 Q. Do you have before you a document entitled,

- 1 "Direct Testimony of David J. Effron on behalf of
- 2 the People of the State of Illinois, AG Exhibit 1?"
- 3 A. Yes, I do.
- 4 Q. And did you prepare that document?
- 5 A. Yes, I did.
- 6 Q. And did you also prepare schedules Schedule
- 7 DJE-1 through DJE-5?
- 8 A. Yes, I did.
- 9 Q. And do you have any changes to these
- 10 documents that you would like to make right now?
- 11 A. No, I do not.
- 12 Q. If I were to ask you the questions contained
- 13 in this document, would your answers be the same?
- 14 A. Yes, they would.
- 15 Q. Are your answers true and correct to the
- 16 best of your information, knowledge, and belief?
- 17 A. Yes, they are.
- 18 Q. Again, would you like to offer these
- 19 documents as your direct testimony in this case?
- 20 A. Yes.
- 21 Q. And, just for the record, these documents,
- 22 AG Exhibit 1, the direct testimony was filed on

- 1 January 21st, we did notice that two of the
- 2 schedules had some filing errors when they converted
- 3 to PDF and so the February 28, 2005 e-Docket version
- 4 is complete.
- 5 MR. ARMSTRONG: Are we talking about January 21,
- 6 2005?
- 7 MS. SATTER: Yes, as the schedule had some
- 8 modifications so there was an errata sent around
- 9 because some pages were cutoff at the bottom.
- 10 JUDGE BRODSKY: They dealt with Schedule DJE-1
- 11 and 2?
- 12 MS. SATTER: Correct. And, Mr. Effron -- I move
- 13 for admission of AG Exhibit 1 and the attached
- 14 schedules and also Mr. Effron for cross examination.
- JUDGE BRODSKY: Is there any objection?
- 16 MS. MURAN-FELTON: No objection.
- 17 JUDGE BRODSKY: Okay. Hearing none, then those
- 18 items will be admitted subject to cross, and there
- 19 having previously been determined that there's no
- 20 objection to the telephonic appearance, we may
- 21 proceed.

22

- 1 (Whereupon, AG Exhibit
- No. 1 was received in
- 3 evidence.)
- Who has cross for Mr. Effron?
- 5 MS. MURAN-FELTON: The company has brief cross
- 6 for Mr. Effron.
- JUDGE BRODSKY: Okay. Please proceed.
- 8 CROSS EXAMINATION
- 9 BY
- MS. MURAN-FELTON:
- 11 Q. Mr. Effron, can you hear me?
- 12 A. Yes, I can.
- 13 Q. Great. I'm going to turn your attention to
- 14 your Exhibit 1, your January 21st testimony, Page 6.
- 15 A. Give me one moment.
- 16 (A brief pause.)
- 17 Yes, I have that.
- 18 Q. Okay. Great. On line -- in Line 15 what is
- 19 meant by services?
- 20 A. Services would be -- I'm trying to think how
- 21 to define without being secular. Services would be
- 22 outside assistance that was provided to the company

- 1 by nonemployees or worked on for the company by
- 2 nonemployees. I'm sorry. I might have the wrong
- 3 line number here. I'm not sure the lines what I
- 4 have are lined up with yours. Could you -- maybe
- 5 you -- if you could give me the sentence.
- 6 Q. Sure. It's under Subsection B, cost of
- 7 service, number one, operation and maintenance
- 8 expense. The question is what costs are included in
- 9 test year operation and maintenance expense.
- 10 A. Yes. Yes, services. I'm sorry. Yes,
- 11 services is used there would mean it would be work
- 12 performed by the company by nonemployees.
- 13 Q. Mr. Effron, looking at Schedule DJE-1 --
- 14 A. Yes.
- 15 Q. -- and that is under your sources, you have
- 16 got NLU-1 Exhibit ISA-1.
- 17 A. Yes.
- 18 Q. Where does that come from?
- 19 A. That was one of the exhibits filed by
- 20 Mr. Armstrong with the application.
- 21 Q. Can you identify what line -- under what
- 22 line item you are referencing of ISA-1?

- 1 A. If you have that in front of you --
- 2 O. Yes.
- 3 A. -- look at the top where it has operating
- 4 revenue. It would be the second to the last item of
- 5 operating revenue, just the line above total
- 6 operating revenue.
- 7 O. Okay. Thank you.
- 8 A. And, well, that was for the other revenue
- 9 credit line, and revenues under present rates that
- 10 would be a couple lines above that, the line that's
- 11 labeled total sales, those are the two lines that
- 12 DJ-1 that have NLU Exhibit ISA-1 as their source,
- 13 and I'm sorry. The other one would be the taxes
- 14 of -- income taxes and that would be the line that's
- 15 labeled on the left under expenses 408.1 attached as
- 16 income. I think all those numbers are the same.
- 17 MS. MURAN-FELTON: Thank you.
- 18 I don't think we have anything else.
- 19 Thank you, Mr. Effron.
- 20 THE WITNESS: Thank you. I appreciate your doing
- 21 the cross-examination by telephone.
- MR. BRODSKY: Okay. Is there any further

- 1 questions for Mr. Effron? Mr. Lowe?
- 2 MR. LOWE: I have none, your Honor.
- 3 JUDGE BRODSKY: And staff.
- 4 MS. VON QUALEN: Staff has none.
- 5 JUDGE BRODSKY: Okay. Any redirect?
- 6 MS. SATTER: We have no redirect.
- JUDGE BRODSKY: Thank you very much, Mr. Effron.
- 8 THE WITNESS: Thank you, and, again, I appreciate
- 9 your accommodating the cross-examination in this
- 10 manner.
- 11 MS. SATTER: Thank you, Dave.
- 12 THE WITNESS: Thanks.
- 13 MS. SATTER: Bye bye
- 14 THE WITNESS: Bye.
- 15 MS. SATTER: Thank you very much. I do
- 16 appreciate that accommodation.
- 17 JUDGE BRODSKY: So we can --
- 18 MS. SATTER: Call my next witness.
- 19 JUDGE BRODSKY: Do we need to proceed or does
- 20 anybody need a break at this point?
- 21 (No response.)
- Let's proceed then.

- 1 MS. SATTER: The People of the State of Illinois
- 2 would like to call Brett Hanson.
- 3 You might want to bring a copy of your
- 4 testimony.
- 5 MR. HANSON: Sure.
- 6 JUDGE BRODSKY: Okay. Mr. Mr. Hanson.
- 7 (Witness sworn.)
- 8 Thank you.
- 9 BRETT HANSON,
- 10 called as a witness herein, having been first duly
- 11 sworn, was examined and testified as follows:
- 12 DIRECT EXAMINATION
- 13 BY
- MS. SATTER:
- Q. Can you please state your name for the
- 16 record.
- 17 A. My name is Brett Hanson.
- 18 Q. And what is your occupation?
- 19 A. I'm the regional manager for the Illinois
- 20 EPA Rockford regional office, water section.
- Q. And what is your business address?
- 22 A. 4302 North Main Street, Rockford, Illinois.

- 1 Q. And did you prepare what's been marked as
- 2 Direct Testimony of Brett Hanson on behalf of People
- 3 of the State of Illinois, AG Exhibit 2?
- 4 A. Yes.
- 5 Q. And did you also attach certain schedules to
- 6 that testimony?
- 7 A. There were several attachments, yes.
- 8 Q. And the attachments are all authentic to
- 9 what they claim to be?
- 10 A. Yes.
- 11 Q. Do you have any changes you would like to
- 12 make to this document?
- 13 A. I think the only thing maybe some
- 14 clarifications or updates to the document.
- 15 Q. If I were to ask you the questions today
- 16 contained in this document, would you have any
- 17 different answers?
- 18 A. No.
- 19 Q. Were your answers true and correct at the
- 20 time they were given?
- 21 A. Yes, they are.
- 22 Q. And are they still true and correct?

- 1 A. Yes.
- Q. Would you like to offer this as your
- 3 testimony in this case?
- 4 A. Yes, I would.
- 5 MS. SATTER: Then I would like to move for
- 6 admission of AJ Exhibit 2 and offer Mr. Hanson for
- 7 cross-examination.
- 8 JUDGE BRODSKY: Is there any objection?
- 9 MS. MURAN-FELTON: No objection.
- 10 MS. VON QUALEN: No objection.
- 11 JUDGE BRODSKY: Okay. Hearing none, then that
- 12 testimony is admitted subject to cross.
- 13 (Whereupon, AG Exhibit
- No. 2 was received in
- 15 evidence.)
- 16 MS. MURAN-FELTON: Yes.
- 17 JUDGE BRODSKY: Do you have cross?
- 18 MS. MURAN-FELTON: Yes.
- 19 JUDGE BRODSKY: Proceed.
- 20
- 21
- 22

- 1 CROSS EXAMINATION
- 2 BY
- 3 MS. MURAN-FELTON:
- 4 Q. Mr. Hanson, you testified in the enforcement
- 5 proceeding against New Land Utility, didn't you?
- 6 A. Yes.
- 7 Q. And during your testimony in the course of
- 8 that proceeding there were various exhibits entered,
- 9 testimony that you provided and exhibits entered on
- 10 behalf of the state. Do you recall what those were?
- 11 A. There were a plethora of attachments
- 12 basically in the exhibits presented.
- 13 Q. Specifically, with respect to your
- 14 testimony, there was at least one inspection report
- 15 and your testimony in this matter, as well as the
- 16 exhibits in this proceeding were also identified in
- 17 the enforcement proceeding; is that correct?
- 18 A. I don't know if they were identical.
- 19 Q. They're identified or --
- 20 A. There may be additional ones in this
- 21 document that weren't in the previous testimony and
- 22 vice versa.

- 1 O. But some of the testimony from -- the
- 2 testimony from this proceeding that you prefiled in
- 3 the rate case was also utilized in the enforcement
- 4 proceeding?
- 5 A. Yes.
- 6 Q. And the exhibits that you attached to the
- 7 testimony in this rate case were also attached to
- 8 the testimony that was submitted in the enforcement
- 9 proceeding?
- 10 A. I don't know if a hundred percent of them
- 11 were. I'm sure many of them were.
- 12 Q. Specifically, do you recall if in the
- 13 enforcement proceeding a document entitled, "New
- 14 Landing Compliance Issues and Completion Dates,
- 15 dated July 12, 2001" was utilized in the enforcement
- 16 proceeding on your behalf?
- 17 A. I don't recall that offhand.
- 18 Q. Would perhaps if you were to take a look at
- 19 this document it may refresh your memory as to
- 20 whether or not you referred to it at all in the
- 21 enforcement proceeding.
- 22 A. Very possible.

- 1 MS. MURAN-FELTON: I would like to make this a
- 2 company exhibit, New Landing Exhibit 3, for
- 3 identification purposes.
- 4 MS. SATTER: Do you have a copy?
- 5 MR. ARMSTRONG: Sure.
- 6 MS. MURAN-FELTON: Q. Mr. Hanson, this help
- 7 refresh your memory as to whether or not documents
- 8 were utilized in the enforcement proceedings?
- 9 A. This looks like a copy of a document that
- 10 was prepared by me to our legal counsel and I'm not
- 11 positive as this was introduced into evidence in the
- 12 hearing.
- 13 MS. SATTER: I would like to interpose an
- 14 objection. If this was something prepared for
- 15 counsel to be attorney/client privilege here and it
- 16 cannot be utilized under those circumstances.
- MS. MURAN-FELTON: This document, however,
- 18 actually was identified as Defendant's Exhibit No. 5
- 19 and it was utilized in the enforcement proceedings,
- 20 so it's part of the public record.
- 21 MS. SATTER: I don't know that, and that's -- I
- 22 actually have reviewed that transcript and I don't

- 1 recall seeing this. If this is an attorney -- if
- 2 this is something Mr. Hanson testified he prepared
- 3 for his attorney, it's not appropriate to be used in
- 4 this context today.
- 5 MS. MURAN-FELTON: It is a part of the record
- 6 though of the enforcement proceedings.
- 7 MR. ARMSTRONG: It's an exhibit.
- 8 MS. SATTER: It's not marked as an exhibit.
- 9 MS. MURAN-FELTON: Down at the bottom, it does
- 10 say 5. If there's any leeway with questioning, we
- 11 could provide a certified copy from the court in the
- 12 enforcement proceeding in Ogle County and we could
- 13 question Mr. Hanson on this exhibit subject to
- 14 strike if that certified copy's not provided.
- 15 JUDGE BRODSKY: Okay. I was wondering what your
- 16 source of it was in this case, but if it's from
- 17 the record --
- 18 MR. ARMSTRONG: I can answer questions about
- 19 that. I was not the witness at the time.
- 20 JUDGE BRODSKY: I'm asking Ms. Felton what the
- 21 source of it to be or where you acquired it from.
- 22 MS. MURAN-FELTON: This particular document was

- 1 produced by the EPA during discovery and the company
- 2 produced it and it was entered into evidence in the
- 3 enforcement proceeding without objection.
- 4 JUDGE BRODSKY: Okay.
- 5 MS. MURAN-FELTON: If that helps refresh anyone's
- 6 memory here.
- 7 THE WITNESS: I do recall it being in discovery.
- 8 MS. SATTER: I consulted with Mr. Hanson and he
- 9 said he will be willing to waive any attorney/client
- 10 privilege, if there is one, so we can continue.
- 11 JUDGE BRODSKY: All right. If that's the case,
- 12 then we don't even need to separate the sub --
- 13 subdivide the proceeding in any way, so we'll just
- 14 maintain it going forward. Whatever counsel wants
- 15 to do, she can move forward.
- MS. MURAN-FELTON: If there's -- seeing there's
- 17 hopefully no objection, we would move -- the company
- 18 would move just to enter this exhibit into evidence
- 19 as New Landing Exhibit No. 3.
- 20 MS. SATTER: What's the relevance of it? I would
- 21 object on the grounds there's been no showing that
- 22 this is relevant to the issues at hand in this case.

- 1 This is July 12, 2001. Here we are April 5th, 2005.
- 2 They haven't tied this into Mr. Hanson's testimony.
- 3 JUDGE BRODSKY: So why don't you lay some
- 4 foundation for it.
- 5 MS. MURAN-FELTON: In Mr. Hanson's testimony
- 6 provided in this proceeding he indicates that the
- 7 company should replace its old lines, however, in
- 8 this record here on Page 5 he provides information
- 9 suggesting that the old lines do not need to be
- 10 replaced.
- JUDGE BRODSKY: Okay. So why don't you lay some
- 12 foundation by asking him a question.
- MS. MURAN-FELTON: Q. Mr. Hanson, did you
- 14 indicate that you prepared this document?
- 15 A. Yes.
- 16 Q. Okay. And everything in this document you
- 17 believe to be truthful at the time that you drafted
- 18 it?
- 19 A. Yes.
- 20 Q. And today do you still believe that it's
- 21 truthful?
- 22 A. I think it's pretty much on target, yes.

- 1 Q. And specifically on Page 5 you indicate that
- 2 in paragraph -- the first full paragraph you
- 3 indicate that "The agency has not included
- 4 requirement replacement of existing undersized water
- 5 mains in the development in this complaint, and
- 6 exception entitled from replacing existing water
- 7 mains exists in the agency regulations 351AC Section
- 8 653.203 as long as the minimum pressure of 20 psi
- 9 can be maintained. Sections of water main must be
- 10 replaced with materials that meet current minimum
- 11 requirements.
- 12 If pressure in the subject water mains
- 13 cannot be maintained above 20 psi or if sections
- 14 fail and require replacement, minor repairs to
- 15 existing undersized water mains are permitted to be
- 16 made without replacement of all undersized water
- 17 mains that exist in the system. This exception
- 18 applies to all community water systems in Illinois."
- 19 A. That's correct. There is one omission in
- 20 this in that the utility or water supply has to show
- 21 that they obtained all required permits through the
- 22 Department of Public Health or other reviewing

- 1 authority before the existence of EPA and that was
- 2 not included in here. If you want to go back and
- 3 read Section 653.203, it explains all the criteria
- 4 for the exceptions.
- 5 Q. I just asked -- just didn't get a question
- 6 on the record. I just want to refresh your memory
- 7 whether you drafted it.
- 8 A. This I'm pretty much positive we use for
- 9 statewide, correct.
- 10 MS. MURAN-FELTON: In light of the fact that,
- 11 Mr. Hanson testified to the fact this is the
- 12 document he prepared and that it's truthful, I move
- 13 to enter into evidence as Company Exhibit No. 3.
- 14 MS. SATTER: We don't have an objection.
- 15 MR. LOWE: I would like to see it.
- 16 MS. MURAN-FELTON: I'm sorry.
- 17 JUDGE BRODSKY: Show it to counsel.
- 18 MS. VON QUALEN: As do staff.
- 19 MR. LOWE: May I have a moment to read it?
- 20 JUDGE BRODSKY: Yes. Let's take a couple of
- 21 minutes.
- 22 (A brief pause.)

- 1 MR. LOWE: I would object to the admission of
- 2 this document into evidence. It's irrelevant to
- 3 this proceeding.
- 4 JUDGE BRODSKY: Let's go on the record.
- 5 MR. LOWE: I would object on behalf of the Lost
- 6 Nation Property Owners Association to the admission
- 7 of this document into evidence, because with
- 8 reference to the portion quoted from Page 5, counsel
- 9 for the utility, that section of the document's
- 10 totally irrelevant as far as this proceeding is
- 11 concerned, its only determination of whether or not
- 12 the EPA at that particular moment under those
- 13 particular circumstances thought those undersized
- 14 lines might not have to be replaced, but that's not
- 15 the purpose of the proceeding before the Commission.
- 16 We are not deciding that issue, therefore, I don't
- 17 see -- it's totally irrelevant.
- 18 MS. MURAN-FELTON: It leads to the question of
- 19 Mr. Hanson's testimony regarding whether or not the
- 20 old lines need to be replaced and, therefore, it is
- 21 relevant and, your Honor, accepted other evidence
- 22 that is arguably irrelevant and specifically all the

- 1 evidence related to the receivership and, in light
- 2 of that, we feel this is highly relevant to the
- 3 obligations of the company, if any, with respect to
- 4 the old lines.
- 5 MS. SATTER: Are you suggesting Mr. Hanson has
- 6 made a recommendation in this case that something --
- 7 will something be done with the old lines?
- 8 MS. MURAN-FELTON: Yes.
- 9 MS. SATTER: May be it would be --
- 10 MS. MURAN-FELTON: Through testimony --
- 11 MS. SATTER: Maybe it would be helpful to say
- 12 where.
- 13 MS. MURAN-FELTON: Throughout his whole direct
- 14 testimony.
- MS. SATTER: His whole direct testimony?
- 16 THE WITNESS: Could I explain?
- 17 JUDGE BRODSKY: Wait. No.
- 18 Can you be a little bit more specific as
- 19 to the citation, Ms. Felton?
- 20 MS. MURAN-FELTON: Specifically, in his
- 21 attachments to his testimony evaluation reports, it
- 22 specifically -- I'm looking at a letter by him to

- 1 Mr. Armstrong on December 2nd 1993 in the summary of
- 2 deficiencies he references under distribution.
- JUDGE BRODSKY: Where are you looking?
- 4 MS. MURAN-FELTON: This is all -- well, this is
- 5 Schedule -- December 2nd 1993. It is identified up
- 6 on the top as AJ Exhibit 2 and down at the bottom
- 7 Plaintiff's Exhibit 12 and he references Attachment
- 8 A that is attached to that letter.
- 9 JUDGE BRODSKY: Oh, okay. And then -- -
- 10 MS. MURAN-FELTON: And for specifically, as I
- 11 mentioned under distribution Paragraph 4 under
- 12 Attachment A, distribution Paragraph D.
- MR. LOWE: Your Honor, please the Court,
- 14 specifically at Pages 13 and 14 of his testimony
- 15 address the issue of undersized main and says it
- 16 would be a good idea to replace them, but there's
- 17 nothing in that testimony which says that the EPA's
- 18 position is that they have to be replaced.
- 19 MR. ARMSTRONG: Exhibit --
- 20 MS. MURAN-FELTON: If you look at the exhibit,
- 21 that's where they say deficiencies, so it has raised
- 22 a question of fact.

- 1 JUDGE BRODSKY: All right. Well, for the limited
- 2 purposes of addressing the contents on Pages 13 and
- 3 14 of the direct testimony and certain preferred
- 4 spots in the attachments, I'm going to overrule the
- 5 objection. I'm going to ignore the part about
- 6 admitting alleged irrelevant material, and with
- 7 that, was there any objection from staff?
- 8 MS. VON QUALEN: Staff is not objecting.
- 9 JUDGE BRODSKY: Okay. So then the Company
- 10 Exhibit 3 will be admitted for the limited purposes
- 11 discussed.
- 12 (Whereupon, NLU
- 13 Exhibit No. 3 was
- 14 received in evidence.)
- MS. MURAN-FELTON: Thank you.
- 16 MS. MURAN-FELTON: Q. Mr. Hanson, I'm going to
- 17 refer you to Page 5 of your testimony filed on
- 18 January 21, 2005, specifically, you identify at the
- 19 very top of Page 5 in Lines 1, 2, and 3, items that
- 20 need to be done, such as properly sealing abandoned
- 21 inactive wells and need to install adequately-sized
- 22 flushing hydrants on deadend water mains or install

- 1 new water mains to loop distribution system; is that
- 2 correct?
- 3 A. Yes.
- 4 Q. And that's been done by the company; is that
- 5 correct?
- 6 A. I think 99 percent done. There's some final
- 7 work that has not been completed yet. The actual
- 8 hydrants are installed, but the surface restorations
- 9 have not been done. There's still pits out there
- 10 basically where they excavated to install the
- 11 hydrants. The surface restoration's not completed
- 12 yet.
- 13 Q. It's 99.9 percent done?
- 14 A. I'm not sure how much percentage of those
- 15 projects are going to be, but there's ground
- 16 restoration work to be done as safety and mechanical
- 17 integrity process to state-wide hydrants.
- 18 Q. Is there -- are you saying that the
- 19 remaining work is going to be done in the spring?
- 20 A. I don't know. It's suppose to have been
- 21 done already.
- 22 Q. In lines 5 through 14 you indicate three

- 1 other areas in which the company needs to act. Now
- 2 these items were in no way, were they, requested at
- 3 all in the enforcement matter, were they?
- 4 A. Which items?
- 5 Q. That's actually -- I will point you to
- 6 Paragraph H, Paragraph I, and Paragraph J on that
- 7 page.
- 8 A. Those were not required in this -- in the
- 9 AG's case, no.
- 10 Q. And under -- at the very bottom of the page
- 11 you set out a time. There's a time frame set out
- 12 starting with January 10, 2005.
- 13 A. Which page?
- 14 Q. The same page towards the bottom there's a
- 15 time frame timetable that begins with January 10,
- 16 2005, temporary emergency water main --
- 17 A. It's my next page. Okay.
- 18 O. -- cites a time line.
- 19 A. Uh-huh.
- 20 Q. The first two items have been done, haven't
- 21 they?
- 22 A. The temporary emergency water main I don't

- 1 think that's been done.
- Q. And what about the flushing hydrant water?
- 3 A. Flushing hydrants have been installed. I
- 4 believe there's a water leak. There may be two of
- 5 them have been repaired since then.
- 6 Q. And then the remainder of these, starting
- 7 with April 19, 2000 all the way down the bottom to
- 8 December -- excuse me -- August 28, these were all
- 9 referenced in the enforcement matter?
- 10 A. Yes. I believe they all are, yes.
- 11 Q. Mr. Hanson, on the bottom of Page 11 of your
- 12 testimony under Item L for main over spellway
- 13 (sic) --
- 14 A. Uh-huh. Yes.
- 15 Q. -- with respect to a January 10, 2005 letter
- 16 indicates that New Landing was informed that it
- 17 could not have a permit for that temporary emergency
- 18 main because it was not constructed according to
- 19 acceptable public water supply water main standards.
- 20 A. Correct.
- 21 Q. Mr. Armstrong asked you if it could be
- 22 retained for future emergency use, is that correct,

- 1 and you said no?
- 2 A. That's correct.
- 3 MS. MURAN-FELTON: I don't think we have any
- 4 further questions. Thank you, Mr. Hanson.
- 5 THE WITNESS: Okay.
- 6 JUDGE BRODSKY: Is there any further cross?
- 7 MR. LOWE: I have a couple of questions, your
- 8 Honor.
- 9 JUDGE BRODSKY: Okay. Please proceed.
- 10 CROSS EXAMINATION
- 11 BY
- 12 MR. LOWE:
- 13 Q. Mr. Hanson, calling your attention to AG
- 14 Exhibit 2, attached Schedule 2, there's a letter
- 15 under date of December 2nd 1993 to New Landing
- 16 Utility, do you have?
- 17 A. I don't believe I have the attachments with
- 18 me.
- 19 MS. SATTER: Schedule 2, did you say?
- 20 MR. LOWE: Yes, December 2, 1993 letter.
- 21 THE WITNESS: I have a copy.
- 22 MR. LOWE: Q. Specific question that I have

- 1 concern that letter. It shows that copies of that
- 2 letter were sent to various entities, including the
- 3 Illinois Commerce Commission.
- 4 A. That's correct.
- 5 Q. Now in your testimony at Page 5 there is a
- 6 time line of various letters sent by you and/or
- 7 someone else at the EPA to New Landing Utility. Do
- 8 you think they're in total approximately 23?
- 9 A. That's correct.
- 10 Q. Were copies of all of those also sent to the
- 11 Illinois Commerce Commission?
- 12 A. I don't believe the notice of intent to
- 13 pursue legal section was copied to the Commerce
- 14 Commission. Without looking at those documents and
- 15 who they were cc'd to, I don't recall offhand. The
- 16 evaluation letters I think dated December 5th '97 on
- 17 down those should have been all copied to the
- 18 Commerce Commission; likewise, the July 13 and June
- 19 2004, the June 24, 2003 evaluation letter should
- 20 have been cc'd to the Commerce Commission.
- 21 Q. To your knowledge, do the staff of the
- 22 Illinois Commerce Commission ever respond to any of

- 1 these letters?
- 2 A. Not to my knowledge.
- 3 Q. Thank you.
- 4 MR. LOWE: I have no other questions.
- 5 JUDGE BRODSKY: Anything from staff?
- 6 MS. MURAN-FELTON: Staff has no cross.
- JUDGE BRODSKY: Okay. Any redirect.
- 8 MS. SATTER: Just a little bit.
- 9 REDIRECT EXAMINATION
- 10 BY
- 11 MS. SATTER:
- 12 Q. Mr. Hanson, on I believe it's Page 4,
- 13 possibly Page 5 of your copy, you itemize various
- 14 things, starting at Page 2, Paragraph DEF, the next
- 15 paragraph says Page 2, Paragraph B, the company
- 16 asked you some questions about items contained in
- 17 that section.
- 18 Were these -- were you responding to
- 19 anything --
- 20 A. No, this is --
- 21 O. -- in this section?
- 22 A. No. This is just a list of correspondence,

- 1 a list of significant activities.
- Q. Okay. Go up a little previously, that would
- 3 be on your Page 5, the question starts at the bottom
- 4 of Page 4, were you responding to anything in your
- 5 answer?
- 6 MR. ARMSTRONG: Counsel, are you referring to --
- 7 MS. MURAN-FELTON: Have you ever addressed any of
- 8 items mentioned in those letters with Mr. Armstrong
- 9 and NLU? Is that the question?
- 10 MS. SATTER: Yes.
- 11 THE WITNESS: Yes, these items were all addressed
- 12 to New Landing Utility at some point in time.
- 13 MS. SATTER: I have no further questions. Thank
- 14 you.
- 15 JUDGE BRODSKY: Recross.
- 16 MS. MURAN-FELTON: No, nothing. Thank you.
- 17 MR. LOWE: Nothing your Honor.
- 18 JUDGE BRODSKY: All right. Thank you,
- 19 Mr. Hanson.
- 20 THE WITNESS: Sure.
- 21 JUDGE BRODSKY: At this point we have Mr. Connor,
- 22 correct, who's going to be by phone?

- 1 MS. SATTER: Right.
- JUDGE BRODSKY: Let's -- before we do that, let's
- 3 take a 10-minute break.
- 4 (Whereupon, a 10-minute
- 5 break was taken.)
- 6 (Witness sworn.)
- 7 Thank you. And we have previously a
- 8 stipulation that there's been no objection to the
- 9 telephone appearance of Mr. O'Connor; is that
- 10 correct?
- 11 MS. MURAN-FELTON: That's correct.
- 12 MS. SCARSELLA: Yes.
- 13 DENNIS CONNOR,
- 14 called as a witness herein, having been first duly
- 15 sworn, was examined and testified as follows:
- 16 DIRECT EXAMINATION
- 17 BY
- 18 MS. SATTER:
- 19 Q. Mr. Connor, could you please state your name
- 20 and occupation.
- 21 A. Dennis Connor. I'm an environmental
- 22 protection specialist with the Illinois EPA Rockford

- 1 regional office.
- 2 JUDGE BRODSKY: Could you turn up the volume on
- 3 the phone.
- 4 MS. SATTER: Q. Did you prepare direct
- 5 testimony, being the direct testimony of Dennis
- 6 Connor on behalf of People of the State of Illinois
- 7 marked AG Exhibit 3 in this case?
- 8 A. I did.
- 9 Q. And if I were to ask you the questions
- 10 contained in that document, would your answers be
- 11 the same?
- 12 A. They would all be the same, except for those
- 13 references to the exhaust fan in the building.
- 14 Sometime prior to our visit on February 27th, that
- 15 exhaust system was replaced and was operable on
- 16 February 27 of this year.
- 17 Q. Was that on pages -- on Page 14 of your
- 18 testimony and answer to the question do you have any
- 19 other concerns about the water treatment plant at
- 20 New Landing Utility?
- 21 A. That's correct.
- Q. And other than that, would your answers be

- 1 the same?
- 2 A. Yes, they would.
- 3 Q. And are the schedules attached to your
- 4 testimony authentic and that they are what they
- 5 claim to be?
- 6 A. Yes, they are.
- 7 Q. And would you like to offer this testimony
- 8 as your -- these documents as your testimony today?
- 9 A. I would.
- 10 Q. And are they true and correct to the best of
- 11 your information and belief?
- 12 A. Yes, they are.
- 13 MS. SATTER: I would like to move for admission
- 14 of AG Exhibit 3 and attachments and offer Mr. Connor
- 15 for cross-examination.
- 16 JUDGE BRODSKY: Is there any objection?
- 17 MS. MURAN-FELTON: No objection.
- 18 MR. LOWE: No objection.
- 19 MS. SCARSELLA: None from staff.
- 20 JUDGE BRODSKY: Then those items are admitted
- 21 subject to cross.

22

- 1 (Whereupon, AG Exhibit
- No. 3 was received in
- 3 evidence.)
- 4 Do you have want to proceed?
- 5 MS. MURAN-FELTON: Yes.
- 6 CROSS EXAMINATION
- 7 BY
- 8 MS. MURAN-FELTON:
- 9 Q. Mr. Connor, this is Amy Muran-Felton. I
- 10 have got a few questions for you.
- 11 A. Go ahead.
- 12 Q. Great. First off, the day-to-day operations
- 13 of the sewage plant are the responsibility of the
- 14 certified operator; is that correct?
- 15 A. To the extent that the contract delineates.
- 16 Q. And do you have any reason to believe with
- 17 respect to New Landing Utility that the day-to-day
- 18 operations of the certified operator are anything
- 19 other than those responsibilities which are the
- 20 day-to-day operations and conduct with respect to
- 21 the sewage plant?
- 22 A. That's correct.

- 1 O. And in order to become a certified
- 2 professional operator, you have to pass some tests
- 3 conducted by the IEPA, don't you?
- 4 A. Yes.
- 5 Q. And isn't it true when violations are
- 6 reported that the certified operator can either,
- 7 one, undertake corrective action and/or, two,
- 8 reflect in his or her discharge monitoring report to
- 9 show that the violation has been corrected; is that
- 10 correct?
- 11 A. That's correct.
- 12 O. And would you agree that it's not uncommon
- 13 for a small system like New Landing Utility to
- 14 occasionally show deficiencies in their discharge
- 15 monitoring reports?
- 16 A. No, I would not agree.
- 17 Q. Would you agree that the sewage plant was
- 18 constructed at New Landing in accordance with the
- 19 designs approved by the IEPA?
- 20 A. I didn't perform an inspection at the time
- 21 of construction so I can't really comment on that.
- 22 Q. Would you have any reason to disagree with

- 1 that statement?
- 2 A. I believe there were some items in the
- 3 construction permits that were never installed and
- 4 that's my only reservation I guess.
- 5 Q. Okay. Mr. Connor, would you agree that
- 6 because of the number of homes that are, in fact,
- 7 connected is relatively small with respect to New
- 8 Landing that this sewage plant can't operate in the
- 9 manner that it was designed to operate?
- 10 A. I would not agree with that.
- 11 Q. And would you agree that instead of
- 12 operating on a continuous basis this sewage plant
- 13 operates on a batch basis?
- 14 A. That's my understanding at the present time.
- 15 Q. And is it your understanding that on a batch
- 16 basis plant, such as this sewage plant, its
- 17 operations are on an on again/off again basis?
- 18 A. Well, that's the definition of a batch
- 19 operation.
- 20 Q. And because this sewage plant operates on a
- 21 batch basis --
- 22 A. Let me rephrase that. A batch system could

- 1 be operating continually but only discharge
- 2 periodically. That could be considered a batch
- 3 operation.
- 4 Q. And because New Landing's sewage plant
- 5 operates on a batch basis, it faces certain
- 6 operational problems that it might not otherwise
- 7 face if it operated on an operational basis; is that
- 8 correct?
- 9 A. Given adequate controls, a batch operation
- 10 should be able to comply with all the regulations.
- 11 Q. Mr. Connor, I'm going to refer you to your
- 12 direct testimony beginning on Page 9. You might
- 13 refer to the question begins with has the IEPA
- 14 brought these violations to the attention of NLU
- 15 management. It's the top of my Page 9.
- 16 A. Okay.
- 17 Q. And then underneath there's an answer by you
- 18 with a series of dates and references to letters.
- 19 A. Okay. I found it.
- 20 Q. Okay. The first item underneath your answer
- 21 is a letter dated 8-16-1985, a letter sent to LNU
- 22 for failure to submit discharge monitoring report.

- 1 A. Correct.
- Q. And that's a certified operator tasks, isn't
- 3 that, as far as responsibility?
- 4 A. If they, in fact, have a certified operator.
- 5 O. And in this case there was a certified
- 6 operator and corrective action was taken?
- 7 A. That -- I don't know the outcome of that
- 8 letter.
- 9 Q. You don't know if any corrective action was
- 10 taken on behalf of the company?
- 11 A. No, I don't.
- 12 Q. Okay. The letter below that February 11,
- 13 1988, the letter sent to New Landing for sewage
- 14 bypassing and lack of certified operator, the
- 15 company has hired -- since hired a certified
- 16 operator; is that correct?
- 17 A. I can't tell from that statement.
- 18 Q. In the letter beneath that April 13, 1988,
- 19 letter sent to NLU for failure to monitor for
- 20 ammonia nitrogen concentration discharge and lack of
- 21 certified operator --
- 22 A. Okay.

- 1 Q. -- corrective action was taken with respect
- 2 to this matter; is that correct?
- 3 A. Again, I don't know.
- 4 Q. All right. Turning your attention just two
- 5 down to the March 14, 1989 letter for bypass
- 6 violations for grinder pump failure --
- 7 A. I see it.
- 8 Q. -- grinder pumps are the responsibility of
- 9 the customer; isn't that correct?
- 10 A. I don't know the disposition of the
- 11 responsibilities as far as the grinder pumps.
- 12 Q. In this case, the grinder pumps, Mr. Connor,
- 13 are on the customer's property; is that correct?
- 14 A. That's my understanding.
- 15 Q. Just beneath that, the October 16, 1996
- 16 violation notice letter to NLU --
- 17 A. Yes.
- 18 Q. -- and then the December 12, 1996 letter --
- 19 A. Yes.
- 20 Q. -- the December 23, 1996 letter --
- 21 A. Yes.
- 22 Q. -- and the December 31, 1996 letter.

- 1 A. Uh-huh.
- 2 Q. Those are -- with respect to those four
- 3 letters, corrective action has been taken and this
- 4 problem has been solved; isn't that correct?
- 5 A. Well, the letter -- the last letter that you
- 6 referenced says that agency accepted the revised
- 7 compliance commitment. That means that New Landing
- 8 made a commitment to comply but it does not verify
- 9 whether they did or, in fact, comply.
- 10 Q. Do you know if the company did or did not
- 11 comply?
- 12 A. No, I don't.
- 13 Q. Thank you.
- 14 And then looking down to the July 25,
- 15 1997, IEPA staff telephoned Mr. Armstrong demanded
- 16 immediate repairs with respect to the main.
- 17 A. Yes, I see that.
- 18 Q. The main has since been repaired; isn't that
- 19 correct?
- 20 A. I beg your pardon?
- 21 Q. The main -- the sanitary sewer for the
- 22 main --

- 1 A. Yes.
- Q. -- has since been repaired; is that correct?
- 3 A. That's my understanding.
- Q. And then scrolling down to the May 18, 1999
- 5 violation notice letter sent to NLU for failure to
- 6 complete discharge monitoring report --
- 7 A. Yes.
- 8 O. -- and failure to obtain certified
- 9 operator --
- 10 A. Yes.
- 11 Q. -- the company has since obtained and --
- 12 excuse me -- hired a certified operator; is that
- 13 correct?
- 14 A. Again, I don't know the exact date when they
- 15 hired the operator.
- 16 Q. Okay. Moving onto the July 15, 1999 letter
- 17 to NLU rejecting compliance commitment --
- 18 A. Yes, I see it.
- 19 Q. -- the certified operator has since taken
- 20 corrective action with respect to this matter,
- 21 hasn't he?
- 22 A. Again, I can't tell from that document.

- 1 Q. Okay. Looking to the June 29, 2000 letter
- 2 to NLU to give notice that contractual agreement for
- 3 the operation of the NLU waste water treatment
- 4 facility had expired?
- 5 A. Yes.
- 6 Q. That's not so, is it, Mr. Connor, since the
- 7 company showed the EPA the agreement that in this
- 8 agreement it renewed automatically; is that correct?
- 9 A. I don't have that documentation in front of
- 10 me, but that could be the case.
- 11 Q. And could that be the case also with the
- 12 October 29, 2001 letter with respect to the
- 13 contractual agreement expiring the company showed --
- 14 demonstrated that this agreement also renewed
- 15 automatically; is that possible?
- 16 A. That's possible.
- 17 Q. Do you recall if it is?
- 18 A. No, I don't.
- 19 Q. And then, finally, the January 30, 2003
- 20 violation notice letter to NLU for failure to
- 21 install and maintain systems to avert violations as
- 22 well as for discharge exceeding permit limits for

- 1 suspended solids --
- 2 A. Yes.
- 3 Q. -- New Landing has since taken corrective
- 4 action with respect to that matter; hasn't it?
- 5 A. No, it has not.
- 6 Q. Which part has the company failed to take
- 7 corrective action on?
- 8 A. There has been no change in the equipment
- 9 other than the exhaust fan for buildings as far as I
- 10 know.
- 11 Q. Okay. Mr. Connor, do you personally know
- 12 Michael Bollinger (phonetic), the certified
- 13 operator?
- 14 A. I do.
- 15 Q. And do you know Greg Stechschulte?
- 16 A. Yes, I do.
- Q. Do you consider both Mr. Bollinger and
- 18 Mr. Stechschulte qualified as certified operators --
- 19 A. I do.
- Q. -- in the field?
- 21 A. I do.
- 22 Q. Thank you.

- 1 MS. MURAN-FELTON: I think that's it. Thank you,
- 2 Mr. Connor.
- 3 THE WITNESS: You are welcome.
- 4 JUDGE BRODSKY: Anything?
- 5 MR. LOWE: I have no questions.
- 6 MS. SCARSELLA: Staff has no questions.
- 7 JUDGE BRODSKY: Any redirect?
- 8 MS. SATTER: I think I have one question on
- 9 redirect.
- 10 REDIRECT EXAMINATION
- 11 BY
- 12 MS. SATTER:
- 13 Q. Mr. Connor, do you know whether either of
- 14 the certified operators for New Landing Utility have
- 15 the authority to correct the violations that are
- 16 referenced -- that were referenced in the January
- 17 30, 2003 violation notice?
- 18 A. I'm not aware that they do.
- 19 Q. Okay. Thank you.
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- 1 RECROSS EXAMINATION
- 2 BY
- 3 MS. MURAN-FELTON:
- 4 Q. In follow-up, if I might, to Ms. Satter's
- 5 question, Mr. Connor, you are not aware that the
- 6 certified operators don't have the authority to do
- 7 that?
- 8 A. In order to eliminate the violations at the
- 9 waste water treatment facility, all the equipment
- 10 has to be in operating order. As far as I know,
- 11 it's never been the operator's responsibility to
- 12 fund the replacement of equipment or repair
- 13 equipment. That is the responsibility of the
- 14 utility owner. Without adequate funding, there's no
- 15 way that the operator can operate the facility in
- 16 compliance with our regulations.
- 17 MS. MURAN-FELTON: All right. Thank you.
- 18 JUDGE BRODSKY: You are welcome.
- 19 Anything further?
- 20 MS. MURAN-FELTON: No thank you.
- 21 JUDGE BRODSKY: Okay. Thank you, Mr. Connor.
- 22 THE WITNESS: Thank you.

- 1 MS. SATTER: Thank you very much.
- 2 THE WITNESS: Goodbye.
- 3 MS. SATTER: And thank you for accommodating
- 4 Mr. Connor.
- 5 JUDGE BRODSKY: Okay. Are there other matters?
- 6 MR. LOWE: There is one other matter, a
- 7 stipulation between the Lost Nation Property Owners
- 8 Association and New Landing Utility, and may I read
- 9 it into the record, please?
- 10 JUDGE BRODSKY: Okay.
- 11 MR. LOWE: "Stipulated and agreed by and between
- 12 Lost Nation Property Owner's Association and New
- 13 Landing Utility that if those persons whose
- 14 testimony in Ogle County Case No. 00CH97 and as
- 15 included in Exhibit SJR3 in this proceeding to the
- 16 testimony of Scott Ruben were called as witnesses in
- 17 this cause, if asked the same questions, their
- 18 answers would be the same as those contained in said
- 19 exhibit.
- 20 It's further stipulated that if asked
- 21 each would confirm that he or she receives New
- 22 Landing Utility water through the old lines in the

- 1 Lost Nation area." That concludes the stipulation.
- 2 JUDGE BRODSKY: Okay. Does anyone want to join
- 3 the stipulation?
- 4 (No response.)
- 5 Okay. Hearing none, I assume then that
- 6 AG and staff are expressing no opinion on the
- 7 stipulation and the stipulation between the Lost
- 8 Nation Property Owner's Association and the company
- 9 is noted.
- 10 Okay. Aside from setting a briefing
- 11 schedule, is there anything further for this
- 12 proceeding?
- MS. VON QUALEN: Yes, Judge. I neglected to ask,
- 14 after Mr. Griffin testified, and he made a couple of
- 15 changes to Exhibit 2.OR, Schedule 2.03S and 2.03W
- 16 Revised, if you recall, he changed a reference from
- 17 CWIP to CIAC, and my question is would you like for
- 18 staff to file an electronically corrected schedule
- 19 and I would suggest only the 2.03 schedules with
- 20 only that one change? It's -- I mean, staff is
- 21 entirely neutral as to whether or not we need to
- 22 make that filing. I'm simply asking if you would

- 1 like us to make it.
- 2 JUDGE BRODSKY: You had the one other one, too, I
- 3 think, right?
- 4 MS. VON QUALEN: Yes. We'll be filing 11.0
- 5 Revised corrected. It was a typographical error.
- 6 JUDGE BRODSKY: If you just want to do those
- 7 couple of changes as an errata, that should suffice.
- 8 It's already in the record at this point.
- 9 MS. VON QUALEN: Okay.
- 10 JUDGE BRODSKY: So I don't think we need to make
- 11 it lengthier than necessary, so let's see, then we
- 12 were -- so then it would be 2.0-R, 7.0, and really
- 13 11.0 that are getting admitted. The erratas we'll
- 14 deal with that change to 11.0 typographical error,
- 15 the change from 2.0-R schedule stating CWIP and
- 16 CIAC; is that correct?
- 17 MS. VON QUALEN: Yes.
- 18 JUDGE BRODSKY: That's fine. Okay. Any other
- 19 matters?
- (No response.)
- Okay. With the continuance of the trial
- 22 from mid-March to this week, we may have to trim the

- 1 briefing period a little bit, but, in any case,
- 2 maybe the initial briefs the last week in the month
- 3 hopefully would be possible.
- Ideally, I would like to see something
- 5 maybe the 25th of April. Is that doable? It is
- 6 tight I understand but the rest of the proceeding --
- 7 MS. MURAN-FELTON: It's tight.
- 8 JUDGE BRODSKY: -- the rest of the proceeding is
- 9 equally tight.
- 10 MR. ARMSTRONG: What day of the week?
- 11 JUDGE BRODSKY: That's a Monday.
- 12 MS. VON QUALEN: I suggest it would be the 27th
- 13 instead of the 25.
- JUDGE BRODSKY: So look at the 27th, and then
- 15 what, 4th or the 9th?
- 16 MS. SATTER: Maybe Monday the 9th reply. I think
- 17 there will be substantial replies actually.
- 18 MR. ARMSTRONG: Looking at a tight for reply.
- 19 JUDGE BRODSKY: If we take -- okay. So you are
- 20 saying the 27th for initial briefs.
- 21 MS. VON QUALEN: That was --
- 22 JUDGE BRODSKY: What was your suggestion? Let's

- 1 go with actually the 26th and let's go with the 5th
- 2 of May.
- MR. ARMSTRONG: What day of the week?
- 4 JUDGE BRODSKY: The 26th is Tuesday, the 26th of
- 5 April, the 5th of May is Thursday. I'm trying to
- 6 keep this out in front of other matters that's
- 7 pending. I want to get you the proposed order as
- 8 soon as possible because, obviously, then you'll
- 9 have time to look at that to brief that and then
- 10 we'll have Commission action in July, so,
- 11 unfortunately, the time frame will be tight for
- 12 everybody. I will work as hard as I can to get the
- 13 proposed order out fast as I can when the briefs
- 14 come in.
- MR. ARMSTRONG: For the parties'
- 16 responsibilities, it's 4-26 for initial briefS and
- 17 5-5 for responsive or reply briefs?
- 18 JUDGE BRODSKY: That's correct, and I would ask
- 19 that each of those be filed by 12 noon on those
- 20 days.
- 21 MS. VON QUALEN: And, Judge, just to clarify the
- 22 schedule that we had set yesterday, if you recall we

- 1 had some discussion about the motion regarding the
- 2 receiver and also staff's request for relief of the
- 3 order from the Commission to desist providing
- 4 payments.
- Now that briefing schedule, if I have it
- 6 down right, is April 15th for response from the
- 7 company and April 22nd for reply, and I understood
- 8 that to be only for the request for the orders for
- 9 the company to desist making payments to affiliates
- 10 for that briefing. Was that your understanding what
- 11 was said?
- 12 JUDGE BRODSKY: No, I think -- okay. So there
- 13 were two parts. There was the primary motion was
- 14 the motion for receivership from AG and from staff.
- 15 MS. VON QUALEN: Yes.
- 16 JUDGE BRODSKY: And the company's indicated a
- 17 desire to respond to that and we set April 15th as
- 18 the deadline for that and then the 22nd as a date
- 19 for any reply briefs from staff and intervenors.
- 20 Now within staff's motion was the
- 21 supplemental, or not supplemental, the second part
- 22 which was the motion for the order to cease and

- 1 desist payments. I suppose the same schedule in
- 2 terms of briefing would cover that as well it being
- 3 part of the motions. What I ask though was that you
- 4 file a --
- 5 MS. VON QUALEN: Draft.
- 6 JUDGE BRODSKY: -- proposed or, right, a draft
- 7 order which the Commission could consider if it
- 8 chooses to take that matter up.
- 9 MS. VON QUALEN: Okay. Thank you for clarifying
- 10 that.
- 11 JUDGE BRODSKY: So I suppose actually, if you
- 12 would -- today is the 5th -- if you have could have
- 13 the proposed Commission order or the proposed
- 14 interim order filed by noon on the 11th, that will
- 15 give the company a couple of days, if they choose to
- 16 respond to something particular in its language, so
- 17 that was -- what did I say -- noon on the 11th?
- 18 That was the -- split the time in half for that.
- Now are you anticipating just a
- 20 straightforward order or are you anticipating a lot
- 21 of extra background going with --
- 22 MS. VON QUALEN: Frankly, I really haven't given

- 1 it any thought.
- JUDGE BRODSKY: Well, I'll tell you what. Do the
- 3 best you can to construct it by Monday morning, and
- 4 because of the tightness of the time frame that
- 5 we're stuck with at this point, hopefully that gives
- 6 everybody sufficient time to consider it, at least a
- 7 little bit, and if there's an argument to bring the
- 8 argument and I'll take a look at it as the materials
- 9 come in.
- 10 MS. MURAN-FELTON: Thank you.
- 11 JUDGE BRODSKY: Is there anything further for
- 12 today?
- 13 (No response.)
- Okay. Did you have anything?
- 15 MS. SATTER: No.
- 16 JUDGE BRODSKY: Hearing nothing, then we'll mark
- 17 this record heard and taken. Thank you all.
- 18 HEARD AND TAKEN.
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